

# Software Maintenance Upgrade Program



**Protect What Matters Most –  
Your Business**

**Honeywell**



## Maximize Your Security System

### Critical to Your Security

Keeping your Honeywell system operational is critical to the security of your business. Honeywell's Software Maintenance Upgrade (SMU) program ensures you get maximum performance from your investment.

- Includes the latest software releases
- Keeps your system up-to-date
- System performance is maximized

Honeywell is one of the largest security product providers in the world and supports integrators by providing the tools and support to help them better serve you and your business. Increased contact through regular maintenance and upgrades can help build a closer relationship with your integrator and create a true business partner.







## Protect Your Investment

- Honeywell's Software Maintenance Upgrade (SMU) provides software updates and service packs to ensure your systems are always up-to-date. SMU improves system performance at a fraction of your initial investment.
- World class support provided by Honeywell compliments your integrator relationship to improve your level of service.

### Peace of Mind

With a partner like Honeywell and the SMU, you can have peace of mind knowing that you have done everything to make sure your system is running optimally and has continuous up-time.

- How important is it that your security is always working?
- Can you afford to have your system not work due to improper maintenance or potential security threats?
- What is the cost to you, your company or your customers if there is an incident?
- What if someone gets injured or worse?

### Support Program Benefits

- Remote diagnostics save time and money while potentially eliminating any issues that might cause down-time with the system
- Build long-term positive integrator relationships through on-going support and service
- 24/7 emergency support is available for critical applications where down-time is not an option for your business

### Increase System Performance

Computers need support, whether it is updating operating systems or just running diagnostics. Let's face it, a system without updates will eventually fail if left unchecked. Through the SMU, users receive upgrades and new releases, which provide proactive maintenance and support to help increase the system's optimal performance.



**For more information:**

[www.honeywell.com/security](http://www.honeywell.com/security)

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