# Technical Tip

# How to Download, Install and Activate Xtralis VSM4

December 2024

## Overview

The Xtralis VSM4 is an easy to use software for integrated control and monitoring of your Xtralis very early warning smoke detection systems. This document explains how to download, install and activate the Xtralis VSM4 using a unique **Site License Number**.

The **Site License Number** is a unique number provided to you upon purchase, this number can be found in the invoice.

## Prerequisites

1. You need to have a registered account on Xtralis website, to do so, go to this page: https://xtralis.com/signin
2. After acquiring the **Site License Number, Serial Number** and **Reference Code** in step 14 below, send an email to one of the emails in the table below based on your region to obtain your unique **License Code**. Please make sure it includes the following information:
    - Product: VSM4
    - Site License Number (can be found in the invoice)
    - Reference Code (generated automatically in the software after you enter the **Site License Number**)
    - Serial Number (generated automatically in the software after you enter the **Site License Number**)
    - Xtralis Invoice Number
    - Distributor that ordered Software
    - Project Name
    - Project Location
    - Distributor Contact Email
    - Distributor Contact Name
    - Country
    - Features
    - Current / New Tokens

**Note:** Include the SLN # in the email subject.

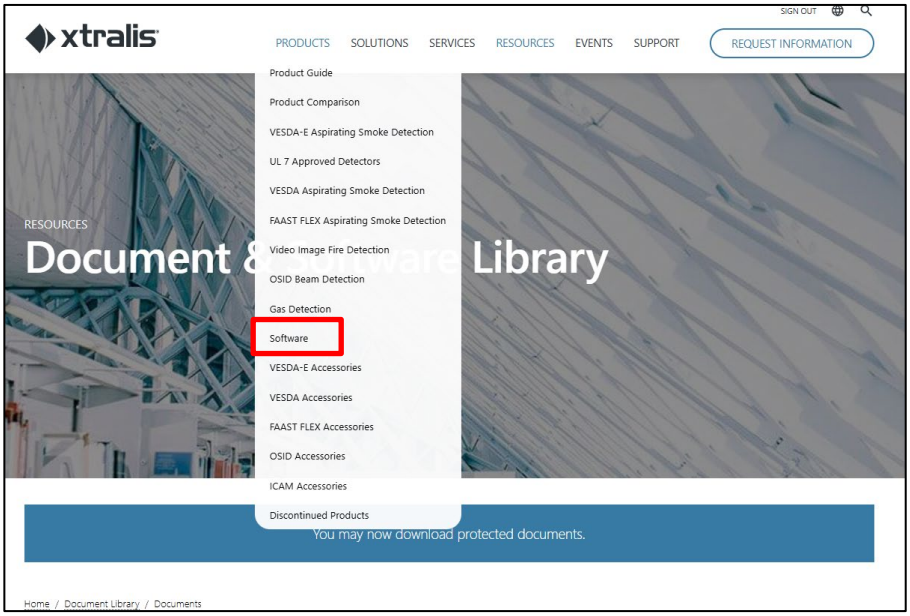
| Regions/Countries | Email |
|---|---|
| Australasia | xtralislicenseregistrationaustraliasia@HoneywellProd.onmicrosoft.com |
| ASEAN | xtralislicenseregistrationasean@HoneywellProd.onmicrosoft.com |
| China and Taiwan | xtralislicenseregistrationchina@HoneywellProd.onmicrosoft.com |
| EMEA | xtralislicenseregistrationemea@HoneywellProd.onmicrosoft.com |
| America | xtralislicenseregistrationamerica@HoneywellProd.onmicrosoft.com |

Your local support team will reply via email with your **License Code**.

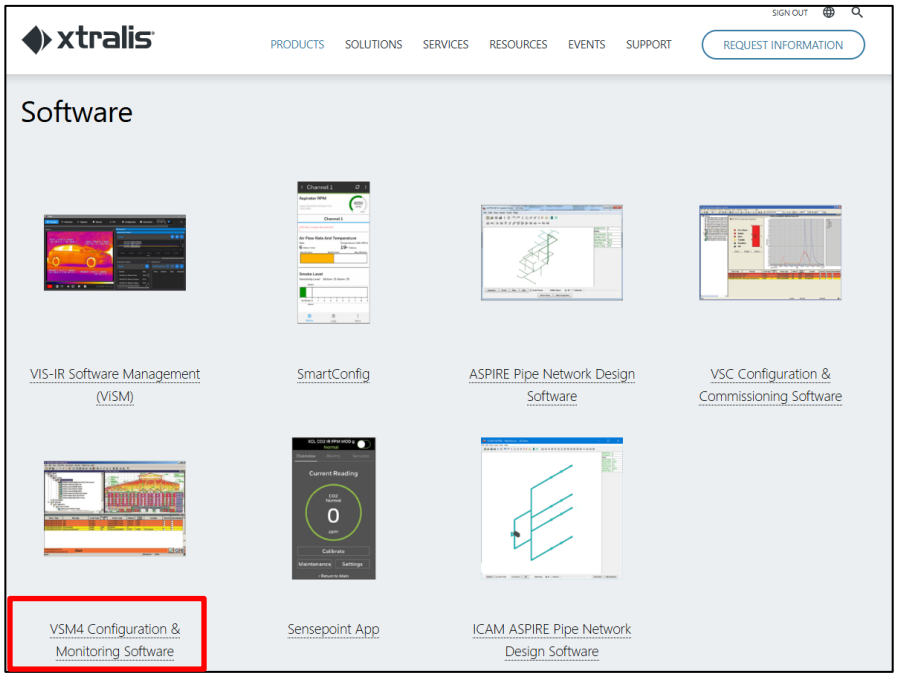
# Download, Install and Activate

Follow the steps below to obtain and activate the VSM software:

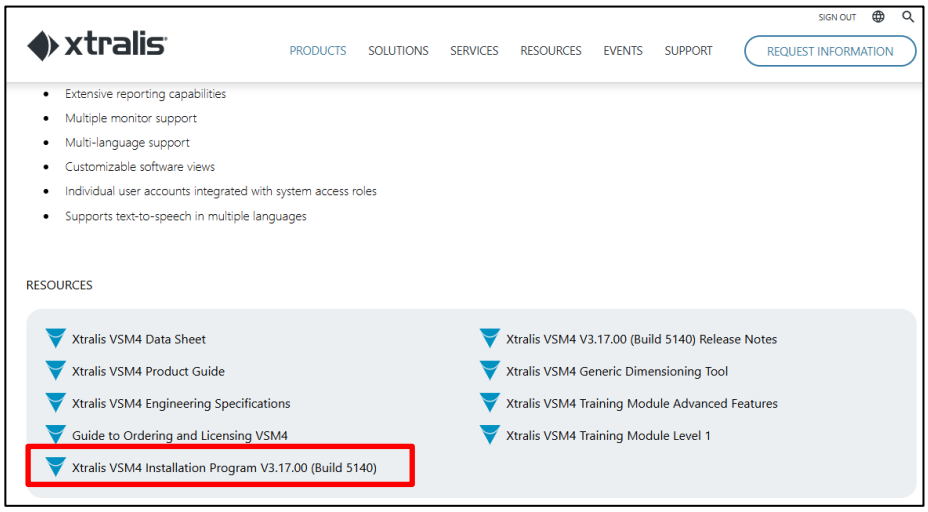
1. Go to [www.xtralis.com](http://www.xtralis.com), and sign in using your user account. If you don't have an account on Xtralis website, register through this link: [https://xtralis.com/signin](https://xtralis.com/signin)
2. Click **Products** then select **Software** as shown below:



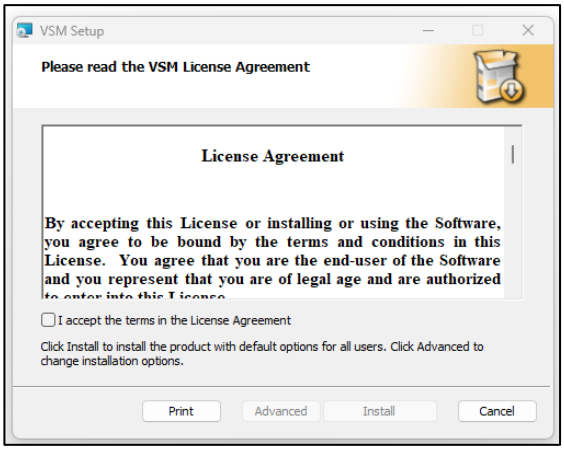

3. Click **VSM4 Configuration & Monitoring Software**.



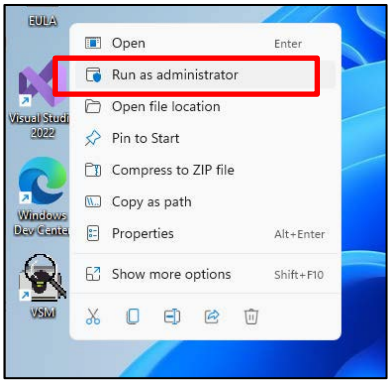
4. Scroll down to **Resources** and click **Xtralis VSM4 Installation Program** to download the software.



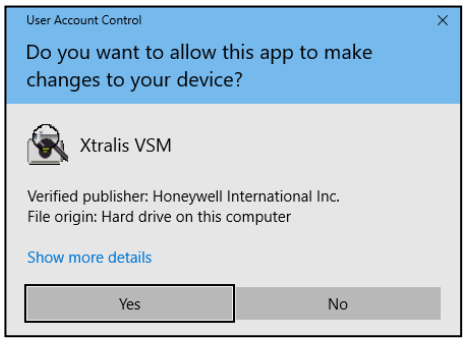

5. Once downloaded, double click the VSM4 installer file on your PC to Install the VSM4 software.
6. Accept the License Agreement and click **Install** to start the installation process.



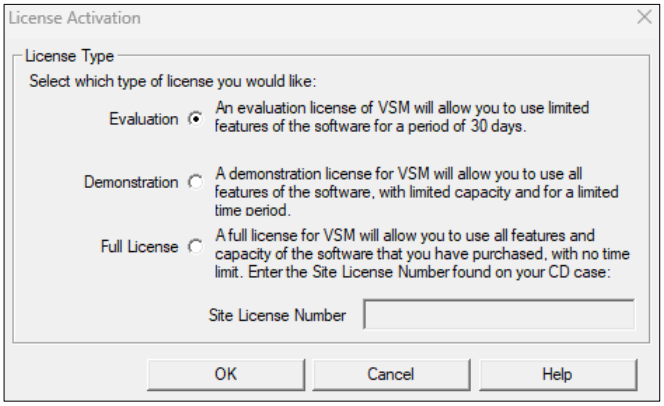

7. Right click on the VSM icon on your Desktop and select **Run as administrator**.



The following screen appears:



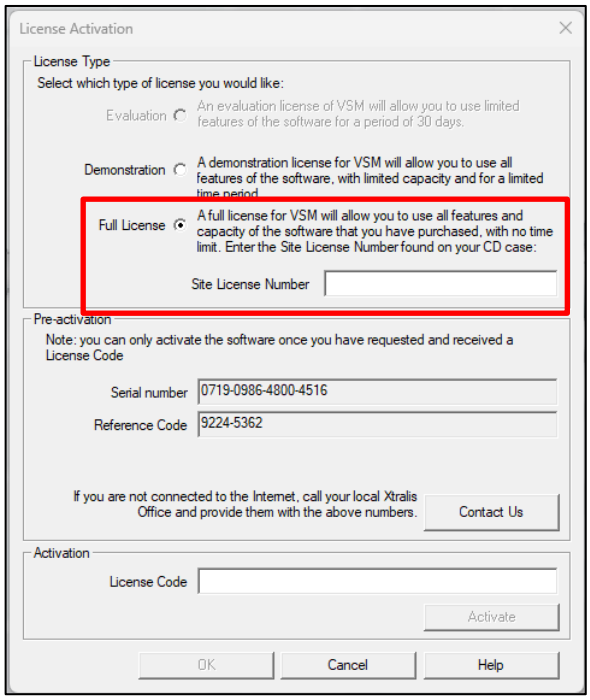

8. Click **Yes** to continue. The following screen appears:



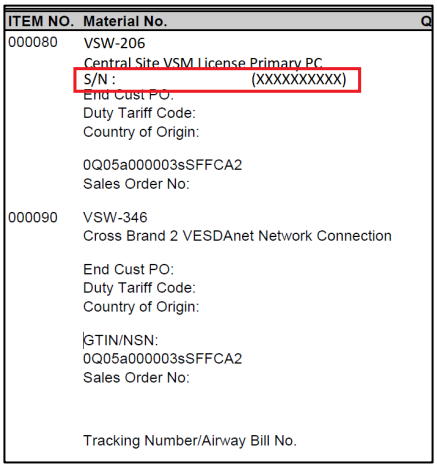

**Note!**

If you have not purchased a license, you have the opportunity to use the software in one of two modes: **Evaluation** or **Demonstration**. Please note that you can use any of these modes only once. In case you will use any of these modes, select one of the modes and click **Ok**, then you can start using the software.

9. Select **Full License**.

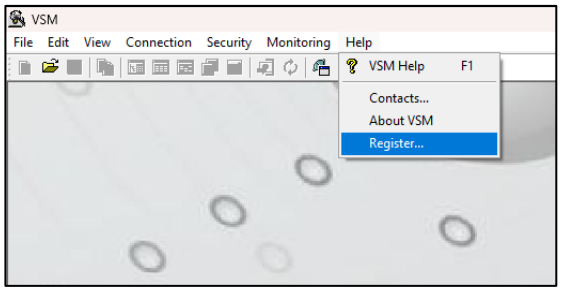


10. Enter the **Site License Number** which can be found on the invoice (copy the **S/N** from the invoice as shown in the example below to the **Site License Number** field in the screen above).




The window will expand to show the Pre-activation and Activation details. The **Serial Number** and **Reference Code** are generated by your PC after you have entered the **Site License Number**.

11. Send an email to your region/country email with all mentioned information in section Prerequisites to obtain the **License Code**.
12. After you receive the **License Code**, open the VSM4 software.
13. Click **Help** then select **Register** from the list.




14. Enter the **License Code** you received in your email in the **License Code** field**.**
15. Click **Activate**, you now have full access to the VSM4 software.

