

# Honeywell

# SOFTWARE MAINTENANCE AGREEMENT

## DATA SHEET

The WEBs Software Maintenance Agreement (SMA) is designed to assure access to the latest Niagara technology for cybersecurity, graphics visualization, provisioning, tagging, analytics, certifications, compliance and more. Use the cloud-hosted Niagara Asset Manager to easily check SMA compliance.

While the WEBs SMA is still an option, property managers that do not keep up with the latest software versions and tools offered by Honeywell are at a decided disadvantage. The Honeywell WEBs development team is staying on top of technological innovation in building systems, drawing from the latest IT advancements in open-source, mobile and cloud computing as well as cyber-security best practices. All of this is in the interest of making building operations engineers and facilities staff more productive, and the properties they manage better run and capable of garnering higher rents. Consulting engineers, systems integrators and controls service partners can also forge a more high-value, long-term relationship with their customers by leveraging the power of the SMA to keep all their work state-of-the-art and compliant with cybersecurity best practice.

## INTRODUCING NIAGARA ASSET MANAGER FOR MANAGING WEBs SOFTWARE MAINTENANCE AGREEMENTS

Now building network administrators working for enterprises covered by WEBs Software Maintenance Agreements have an easy way to manage their WEBs-based building infrastructure. Niagara Asset Manager is a cloud-hosted central console that gives users the ability to call up a single view of all WEBs instances, regardless of the company that did the installation. You can view all your WEBs Niagara assets and check WEBs SMA compliance at a glance. Building network administrators have the ability to organize assets based on criteria of their choice, selecting among views organized by location (country, state/province, city, zip code), system type (utility type, building profile), and other custom fields.

## WHAT YOU GET WITH AN SMA

### Access to Newest Technology:

- Tagging improvements in support of Project Haystack, Brick Schema and other ontologies
- Visualization improvements as the HTML5 standard evolves

### Easier Asset Management:

- PKI certificate management as cyber standards evolve
- Most up-to-date templating features for easy software provisioning

### Backup-as-a-Service (not available in some regions)

- Access to device backups via Niagara Cloud

### Access to WEBs-N4 Analytics Upgrades

- Predictive maintenance capabilities
- Improved energy monitoring and management analytics

### Future Proofing

- Ability to harmonize information inside your assets as new data sources emerge

### New Drivers

- Access to emerging or adjacent drivers and standards such as MQTT and OPC UA

### Driver Updates

- Revision updates to open and proprietary protocols including BACnet, SNMP, among others.

### Certification Updates

- BACnet certification, FIPS-140 2, RMF accreditations

### Cyber Security Updates

- Up-to-date defense against cyber threats
- Enhancements to standards like TLS
- Enablement of new encryption keys and progression of encryption standards

## ENTERPRISE SMA INITIATIVE

When you are managing many systems, it is a challenge to keep track of multiple SMAs and dates associated with them. Honeywell and Tridium are launching a new program for enterprise customers to address this challenge. Anyone managing 5 or more WEB-8000 Jace or WEBs-N4 Supervisor licenses can sign up and anyone with over 25 licenses receives a 20% SMA discount as part of the Enterprise SMA (ESMA) Initiative. An enterprise end-customer license administrator or the enterprise's declared WEBs Niagara Partner can request a proposal to update all SMAs for WEBs instances in their enterprise.

Our ESMA team is standing by to help in the creation of a unified BOM. As part of this limited-time program, Honeywell and Tridium are offering generous grace periods for expired licenses and attractive volume discounts. The ESMA Initiative is designed to create the flexibility necessary for enterprises that want to get all their WEBs assets covered by an SMA, overcoming perceived complexity and cost hurdles. Enterprise customers that take advantage of the ESMA program are assured of an easier SMA management experience going forward. Once an SMA is in place, you can begin the process of updating software. The ESMA initiative is also a great opportunity for systems integrators designated by enterprises to be their ESMA Declared Partner to increase the value they deliver by making the most of all the new feature/functional available with the WEBs SMA. Begin the process of requesting an ESMA quote at Niagara-Central.com. You can also learn more about Niagara Asset Manager [here](#).

## WHAT YOU GET WITH ASSET MANAGER

Get away from the error-prone practice of maintaining vital license information on random spreadsheets. Manage all your WEBs Software Maintenance Agreements from one location via Niagara Asset Manager, an online tool conveniently hosted at Niagara-community.com

### KEY ADVANTAGES

- Automatic notifications of maintenance expirations and renewals
- Centralized view of all Niagara license information
- Easy access to specific device details through filters
- Single login using your Niagara Community credentials

### VITAL LICENSE DATA/ FLEXIBLE VIEWS

Niagara Asset Manager puts all your WEBs SMA license data at your fingertips:

#### Device data

- Model
- Software maintenance expiration
- Licensed software version
- Software options

#### Customizable data

- Project & tag
- Address
- Installed software version
- Notes

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