eVance™

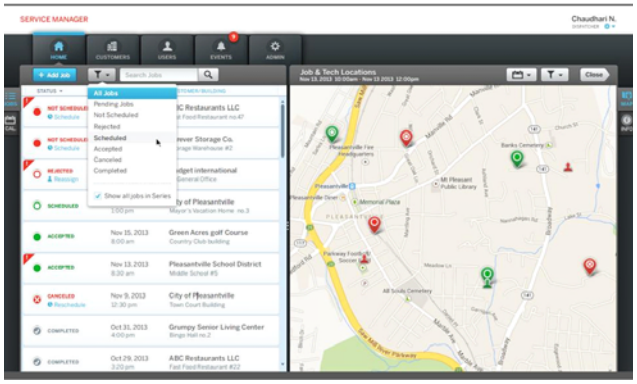
Service Manager

NOTIFIER® by Honeywell

Software Services

About eVance® Services

eVance Services is a Cloud-based suite of solutions that streamlines and improves test, inspection and service management operations. eVance Services provides a desktop administrative portal for customer account setup; onboarding and assignment of technicians; set-up and data import of Buildings, Fire Panels, Devices, and related equipment information; as well as tracking and display of event alerts for connected devices. Technicians utilize Inspection Manager and Service Manager on mobile devices in the field for building inspection and service management. These applications can be licensed separately or together.



eVance Service Manager®

eVance™ Service Manager is a mobile Service application paired with the central web-based portal that makes dispatching, team communications, and service follow-up more efficient. The office manager/administrator has access to:

Customer information	Event and service history
Scheduling for service and inspection	Device and event alerts*
Details on fire detection, suppression, and related systems	Job tracking displayed in real-time for systems and devices connected to the central website
Diagnostic reports generated by field service and inspection	eVance Inspection Manager content (license required) for detailed, holistic view of all inspected systems and devices

*Displayed in real-time for systems and devices connected to the central website.

Features and Benefits

IMPROVES SERVICE, MANAGEMENT & QUALITY

- Keep track of annual inspection due dates for all fire systems managed by the ESD.
- Offer additional value to facility owners and managers by granting 24/7 access to their inspection reports, service histories and scheduled maintenance work.
- Be proactive by receiving automatic alerts and notifications via Service Manager from the fire systems connected to the eVance central data center.
- The customer's equipment, service history and diagnostic information is available in real time, allowing for pre-call planning.
- Promotes more effective communication between technicians and central office.
- Schedule and assign jobs to team members.
- View alerts from connected systems and devices.
- Import addressable device databases to speed new customer/building setup.
- Customer job site and technician locations are mapped, enabling faster, more efficient service scheduling to automated alerts.
- Significantly increase first-time fix rates and potentially eliminate service calls by enabling remote problem solving.

MOBILE TECHNICIAN APPLICATION

- Technicians can view assigned installations, inspections, service calls, and site histories using either iOS or Android mobile devices.
- Calendars are automatically updated real-time with maps showing customer locations.
- Service activities can be recorded in the field within the app to reduce paperwork and maintain more accurate and timely record-keeping within the central system.
- Service orders can be created as needed while on customer premises, saved within Service Manager, and emailed to the client and ESD.
- Communicate with the dispatcher through the mobile app via messaging, emails and click to call.

ADMINISTRATION SYSTEM REQUIREMENTS

- Software is designed to run on a desktop or laptop computer using Google Chrome (preferred browser for best performance), Firefox or Internet Explorer (version 10.0 or higher).
- Monitor screen resolution recommended setting is 1680 x 1050, with a minimum resolution of 1280 x 1024.
- Mobile Software is best viewed on:
  - iPhone® 5/5S, 6/6 Plus, 7/7Plus, iPad Mini®, iPad Touch® iOS 7 or later
  - Android®
  - KitKat OS 4.4 or later

- All personal computer and mobile devices are provided by the customer.

DATA OWNERSHIP AND PRIVACY

Company and customer data is of utmost importance to Honeywell. Our subscription and privacy agreement is in place to protect your business. View the subscription and privacy agreement online at:

http://evanceservices.honeywell.com/Pages/agreement.aspx

Software Licensing

eVance Service Manager software is purchased as an annual license. As part of the eVance Services offering, the Service Manager software may be bundled with the Inspection Manager software at a discount over purchasing the two software applications separately. Administrators and end-customers with access to their reports do not require a license.

SOFTWARE LICENSE UPGRADES

License upgrades can be purchased to add additional licenses or to add Service Manager. Upgrade orders should be placed within 9 months after the yearly license period has started.

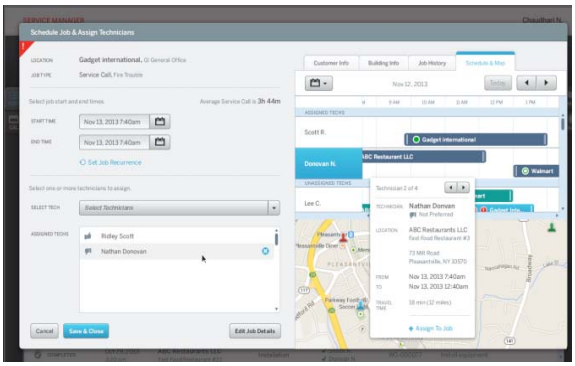
NOTIFIER SOFTWARE SERVICES ORDERS

The Service Manager may be purchased in individual licenses or as a pack of licenses. The eVance Services bundle is purchased in packs only. For example, a 10 user license will provide up to 10 unique users with access to the software.

SERVICE1: Notifier Service Manager, 1 user.
SERVICE5: Notifier Service Manager, 5 users.
SERVICE10: Notifier Service Manager, 10 users.
SERVICE15: Notifier Service Manager, 15 users.
SERVICE20: Notifier Service Manager, 20 users.
SERVICE30: Notifier Service Manager, 30 users.
EVANCETRIAL5SM: Trial for Service Manager (5 licenses).
EVANCETRIALIMSM: Trial for Service Manager (5 licenses) and Inspection Manager (5 licenses).
INSPECT1: Notifier Inspection Manager, 5 users.
INSPECT5: Notifier Inspection Manager, 10 users.
INSPECT10: Notifier Inspection Manager, 15 users.
INSPECT15: Notifier Inspection Manager, 20 users.
INSPECT20: Notifier Inspection Manager, 20 users.
INSPECT30: Notifier Inspection Manager, 30 users.

To order, please contact your Customer Service Representative (CSR). For upgrades, the CSR will be able to provide information as to how your yearly software license start and completion date may be impacted.

AVAILABLE IN GOOGLE PLAY STORE AND IN APPLE APP STORE



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