



MAXPRO® NVR XE, SE **Rev A** Units Refresh Program



Honeywell offers a Refresh Program for the MAXPRO NVR XE, SE **Rev A** units network video recorders (NVRs).

The Refresh Program will give MAXPRO NVR users with XE, SE **Rev A** units the opportunity to receive an allowance on the purchase of a new MAXPRO® NVR that provides the latest technology and efficiencies.

Why refresh your MAXPRO NVR XE, SE **Rev A** unit to the latest MAXPRO NVRs?

The latest MAXPRO NVRs provide a more robust and high performance solution utilizing the latest hardware with powerful processor and memory technology. For a full list of offerings and benefits of the latest MAXPRO NVR Series offerings, visit the online [product pages](#).

How do you get started?

1. Check your install records for MAXPRO NVR XE, SE **Rev A** unit installs in the field.
2. Contact the end user about the program.
3. Contact your Honeywell sales representative to provide:
 - a. Quantity of refresh **Rev A** units
 - b. Serial numbers of the MAXPRO NVR XE, SE **Rev A** units
 - c. Replacement MAXPRO NVR part numbers
 - d. PO number for new units
4. Honeywell will provide:
 - a. Refresh allowance amount per unit
 - b. Order placement with ADI

FAQs

1. What is my refresh allowance per unit?

15% off normal purchase price. This offer cannot be combined with any other active promotions.

2. Do I have to refresh a MAXPRO NVR XE, SE Rev A unit or can it be any other MAXPRO NVR?

At this time, the program is set up to refresh MAXPRO NVR XE, SE Rev A units only. Below are the part numbers of the Rev A units that can be refreshed:

HNM8XE*
HNM16XE*
HNM16SE*
HNM32SE*

Note: For the above NVR Rev A models (XE- 16 channel, XE - 8 Channel, SE -32 Channel) there is no change in the maximum number of channels and performance metrics supported with v3.5 software update.

- The replacement units SE, PE Rev B support up to 64 channels with v3.5 software update.
- The replacement XE Rev B units support up to maximum 16 channels with v3.5 software update.

3. May I use my refresh allowance toward any DVR /NVR?

The program is set up for MAXPRO NVRs, but other units may be discussed on a one on one basis.

4. Do I have to return my old MAXPRO NVR unit to receive the refresh allowance?

No, but you must supply the serial number for each Rev A unit to receive the refresh allowance on new models.

5. What units can I purchase for replacement in the program?

Any MAXPRO NVR XE, SE, PE Rev B model

6. Is there a limit to the quantity of MAXPRO NVR XE, SE, PE Rev A units I can refresh for an allowance?

No, there is no limit, but the return must be associated with a new MAXPRO NVR purchase to receive the allowance.