

# Troubleshooting Guide for ML Valve Actuator

## TROUBLESHOOTING GUIDE

SYMPTOM	POSSIBLE CAUSES	ACTIONS
Valve leaks or will not close off fully	<ul style="list-style-type: none"> <li>System pressure too high</li> <li>Actuator not properly installed</li> <li>Incorrect DIP switch settings</li> </ul>	<ul style="list-style-type: none"> <li>Check Valve Close-off rating, and ML &amp; Valve combinations:</li> <li>Ensure valve stem is fully threaded into brass drive shaft &amp; locked in place with the set screw</li> <li>Check against Product Instruction Sheet</li> </ul>
Noisy motor	<ul style="list-style-type: none"> <li>Bearing failed due to overheat</li> <li>Brushes worn out</li> </ul>	<ul style="list-style-type: none"> <li>Check for excessive temperature and replace complete actuator</li> <li>High Temperature Kit is available; 43196000-001</li> <li>Check for excessive cycling</li> </ul>
Motor overheats/smoke/component burnt-out	<ul style="list-style-type: none"> <li>Current sensing circuit failed or electronic components failed</li> </ul>	Replace actuator. Make sure: <ul style="list-style-type: none"> <li>Correct actuator used</li> <li>Properly installed</li> <li>Do not adjust any calibration pot.</li> <li>Proper voltage supply</li> <li>Applied according to ML specifications</li> </ul>
ML will not respond	<ul style="list-style-type: none"> <li>Incorrect DIP switch settings</li> <li>No or low power supply</li> <li>No control signal present</li> <li>Incorrect wiring connections</li> <li>Incorrect signal polarity</li> <li>Internal time delay</li> </ul>	<ul style="list-style-type: none"> <li>Check against Product Instruction Sheet</li> <li>Check voltage on T5 &amp; T6 terminals</li> <li>Check controller</li> <li>Check against Product Instruction Sheet</li> <li>Check against Product Instruction Sheet</li> <li>Allow &gt;1 second for the ML to respond</li> </ul>
Vdc/mA signal drops when connected to ML	<ul style="list-style-type: none"> <li>Signal degradation due to incompatible load impedance</li> </ul>	<ul style="list-style-type: none"> <li>Check Controller Output and ML Input Impedance specifications</li> </ul>
ML6984 will not close or lock-up when used with T87	<ul style="list-style-type: none"> <li>T87 Cooling Anticipator caused current shunting to the ML</li> </ul>	<ul style="list-style-type: none"> <li>Use Series 2- ML6984 (Date Code 0049) or cut T87 Cooling Anticipator resistor</li> </ul>

## Emergency Field Calibration for ML7984A

This is a rough calibration only. DO NOT CHANGE THE FACTORY CALIBRATIONS UNLESS ABSOLUTELY NECESSARY!

- Set the controller signal to its mid value (i.e. 6 Vdc, 12 mA or 67.5 R) with a digital meter connected.
- Measure the distance between the bottom of yoke (top of valve bonnet) to the bottom/tip of the brass output drive shaft with a caliper, measuring tape or ruler.
- Insert a 5 mm wide flat bladed screwdriver into the T-shaped slot on the BLACK feedback pot. (the one that attached to the brass drive shaft).
- Turn the pot. so that the actuator will respond with travel either upward or downward until the reading on the caliper shows: 68.8 mm (for ML7984A3001) or 71.8 mm (for ML7984A3019).
- Tag the actuator with reference to this modification, i.e. The device has been modified to ML7984A3019.

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### Automation and Control Solutions

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