Honeywell

Honeywell Connected Life Safety Services

CLSS-Enabled LTE Commercial Fire Alarm Communicator (HW-TG7LAF02, HW-TG7LVF02)

GETTING STARTED WITH CLSS

Installation Summary

This guide will help you activate the HW-TG7LAF02 and HW-TG7LVF02 devices with Honeywell Connected Life Safety Services (CLSS) and register for CLSS. These products are manufactured by Telguard® and are equivalent to model TG-7FS. These part numbers are designated for Honeywell customers to indicate compatibility with Honeywell CLSS.

NOTE: The HW-TG7LAF02 and HW-TG7LVF02 devices will not function without first being activated within CLSS according to Step 1 below.

Step 1. Activate the Device with CLSS

If you already have a CLSS Account:

1. Open the CLSS app.
2. Tap the Navigation menu in the upper right corner, then tap **Install Dialer Capture**.
3. Follow the on-screen instructions to configure the device.
4. After configuring the device, visit the Telguard Portal to register the device.

If you do not yet have a CLSS Account:

1. Download and open the **Connected Life Safety Services app** in the *Apple Store* or *Google Play Store*.
2. Tap **Continue as Guest**.
3. Tap **Install Dialer Capture**.
4. Follow the on-screen instructions to finish configuration.
5. Register for CLSS by following the instructions in Step 2.

Step 2. Register for CLSS

In the CLSS App:

1. After configuring the device as a guest, you will be prompted, "Have you requested a CLSS account yet?" Tap **No**, then **NEXT**, then **Request an Account**.
2. Follow the in-app instructions to enter the details for your organization and your organization's administrator. Note: Your administrator is someone with the authority to sign the End User Agreement on behalf of your organization.

On the Website:

1. Go to https://www.fire.honeywell.com from your desktop browser and click on **Request Access**.
2. Complete the online form and have an owner/authorized agent electronically sign the **CLSS Connected Services Framework Agreement**.
3. The administrator will receive a **Welcome Email** with a User ID followed by a second email with a temporary password.

Learning CLSS: Self-paced online training modules for **administrators** and **technicians** are located under ⓘ in the upper right-hand Navigation bar. Administrators should complete training to learn how to onboard customers and users and associate users with licenses.

Step 3. Register the Device with Telguard and Install the Unit

Follow the instructions on the enclosed Quick Installation Guide for the Telguard TG-7 Series.

Telguard Technical Support
800-229-2326, option 9