

**** IMPORTANT ****

Pro-Watch License Upgrade Process

Overview

This “How To” document describes how to successfully license 4.3.5 and higher releases of Pro-Watch.

New License Requirement

Starting with release 4.3.5, all Pro-Watch upgrades require a new software license.

Upgrade Process Steps

1. Contact Pro-Watch Inside Sales department to obtain an updated License Voucher (PDF) (Dial 800-323-4576 and select option 3 for Inside Sales).
2. Generate a new HID file by using *Pro-Watch Software Keys Manager*.

Note:

You must create the HID file by using the current (un-upgraded) version of Pro-Watch 4.x

3. Obtain new Pro-Watch license file (*.cert). See “*Pro-Watch 4.x Software Keys User Guide*” for more info.
4. Upgrade Pro-Watch. See “*Pro-Watch 4.x Installation Guide*” for more info.
5. Install the new Pro-Watch license (obtained in Step 3) by using the *Pro-Watch Software Keys Manager*.
6. Restart the “Pro-Watch Server” service.
7. Confirm that the new license is installed and all purchase options are available.