



Fire-Lite Alarms
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www.firelite.com

January 29, 2019

Summary of Issue: Potential for the magnet test to not operate properly on Fire-Lite 365 Series heat detectors

Level of Urgency: Low

Model Numbers: H365, H365R, H365HT, H365-IV, H365R-IV, H365HT-IV when used in conjunction with Fire-Lite MS-9200UDLS or MS-9600(UD)LS panels

Manufactured Date Range: July 2018 to November 2018 [date codes 8071 to 8115]

Dear Valued Customer,

A non-safety issue has been identified with the Fire-Lite Alarms 365 Series heat detectors within the above manufactured date range. When the models noted above are used in conjunction with either the Fire-Lite MS-9200UDLS or MS-9600(UD)LS fire alarm control panels (FACPs), the FACP may falsely indicate a magnet test failure. Although typically this signal should not be ignored, the issue does not represent a safety issue and does not affect the product's other functions nor does it affect the product's ability to generate an alarm.

Actions have been taken to correct this issue and Fire-Lite 365 Series heat detectors manufactured after November 2018 are not affected [date codes 8123 and later].

To avoid the inconvenience associated with detectors exhibiting the condition during installation and subsequent inspections, Fire-Lite recommends returning existing stock for replacement right away and returning installed product at your earliest convenience, possibly during the next annual inspection. Fire-Lite will honor its warranty return policy and detectors within the affected date range should be returned through normal channels.

We appreciate your business and continued support of Fire-Lite Alarms products.