Date: December 2023 Technical Bulletin HW23.21

To: All Engineered System Distributors (ESD)
and System Integrators

WARRANTY VOIDED IF 3RD PARTY HARDWARE INSTALLED INSIDE BDA

This notification is to all ESDs, Dealers and Fiplex System Integrators and impacts all Fiplex BDAs and BBUs.

Products: BI-DIRECTIONAL AMPLIFIER, BATTERY BACKUP UNIT

Models: All

Issue: Any additional hardware not provided by Fiplex when a product is shipped may not be installed inside Fiplex products without written approval from Fiplex Research and Development. Installation of any products inside the device such as Notifier XP10-M, Gamewell MMI-10F, Farenhyt IDP-MONITOR-10, or other 3rd party branded Monitoring modules, Relays or any other piece of hardware without written approval **will void the Fiplex product warranty**. UL2524 certification of the product will also be automatically voided for any uncontrolled and unreported hardware addition or hardware modification of the UL registered design, as per UL certification guidelines.

Action: Do not install additional hardware inside a Fiplex product without written Fiplex authorization. If you'd like to request authorization to install an additional piece of hardware, email BDASystemTS@Honeywell.com with the details of your request.