Honeywell

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To: All Engineered System Distributors

CLSS GATEWAY FIRMWARE UPDATE (COMPLETE BY JUNE 30th, 2024)

As part of the continuous improvements to reliability, performance, and security, we perform periodic maintenance, updates, and upgrades to the Connected Life Safety Services (CLSS) platform. We are pleased to announce that some important updates and enhancements are now available via the CLSS Gateway firmware version 4.5.0.34

CLSS Gateway firmware highlights:

- **Planned mandatory cyber security enhancements to keep the Gateway aligned to Honeywell Cyber security standards that needs to be completed by June 30th, 2024.**
  IMPORTANT NOTE:
  - **If the CLSS Gateway is not updated by June 30th, 2024, it will lose the ability to connect to the CLSS NOC used for Alarm Transmission and CLSS Cloud used for Site Manager, Facility Manager, Horizon, Checkpoint, and VESDA Edge.**
  - If CLSS Gateway is *NOT used for Central Station Alerting / Alarm Transmission*, the firmware update can be performed remotely.
  - If CLSS Gateway is *used for Central Station Alerting / Alarm Transmission*, the firmware update involves remote programming (system executive software) to the Commercial Fire Alarm Communicator. NFPA 72 and UL 864 requirements apply.
  - We also recommend updating the firmware for offline Gateways used for features like AES, Modbus, and BACnet to ensure they can connect to CLSS in the future if necessary.
- General bug fixes and platform enhancements.

The firmware upgrade notification has been delivered to all the Gateways. Please visit the CLSS Site Manager to view the upgrade notification and plan to upgrade to this version at your earliest convenience.

If you do not see an option to upgrade to 4.5.0.34, you may be running a very old firmware version. You may need to update to an appropriate intermediate version before updating to 4.5.0.34.

If you require further information on the OTA (over-the-air) update or any of the above enhancements, please contact CLSS Technical Support. For US, Canada, and LATAM, please email CLSS.TECH@Honeywell.com or contact 1- 480-936-7425 Monday to Friday, 8 AM-5 PM ET, and a Honeywell team member will respond to your inquiry.

Sincerely,

Mahesh Nanjakla
Offering Manager
Central Station Integrations & Enabling Hardware