Honeywell | Farenhyt™ Series

Date: June 2024 Marketing Bulletin M24.6
To: All Farenhyt Series Distributors

CLSS Compliance Manager and Compliance Manager Premium

Honeywell's Farenhyt Series is excited to announce the following changes to two CLSS products: CLSS Compliance Manager and Compliance Manager Premium.

CLSS Compliance Manager (formerly known as 'Checkpoint' or 'Test and Inspect') is used by fire and life safety service providers to perform connected and unconnected device inspections, tests, repairs, and replacements. It enables users to upload photos, flag deficiencies, capture signatures, and generate compliance reports, all stored electronically on the CLSS platform for seamless compliance and operational efficiency. Rebranding to Compliance Manager reflects its expanded focus on comprehensive compliance across all building systems beyond just fire safety. Standard compliance reports in CLSS Compliance Manager include NFPA72, NFPA25, NFPA10, The Joint Commission, NFPA Record of Completion Report, DNV, and many more. See the attached FAQs for a full list.

Compliance Manager Premium* (formerly known as Checkpoint Premium) is an add-on service to the CLSS Gateway 'Enhanced Monitoring' subscription that enables digital, device-level inspection verification or "Auto-Pass" for one (1) year period.

* Panel Compatibility: IFP-2100, IFP-300 and IFP-75

To support the transition to the new price model, we will automatically activate gateway and building licenses based on the following:

Compliance Manager Premium on Gateways installed prior to April 2024:
For gateways installed before April 2024, if you performed an inspection that used Auto-Pass or control features through the CLSS Gateway, a one-year subscription to Compliance Manager Premium was automatically enabled. If you do not intend to continue using this feature once the current subscription ends, you can disable the auto-renewal option for Compliance Manager Premium from Manage Access within CLSS Site Manager. See FAQs attached for instructions.

Compliance Manager Premium on Gateways installed April 2024 onwards:
Gateways installed April 2024 onwards now have the option to enable a Compliance Manager Premium subscription from CLSS mobile app in two ways:

(1) Select 'Compliance Manager Premium' license during the gateway activation process.
(2) Within an active Compliance Manager test session, toggle 'Enable Control.' This will trigger activation of the license subscription.

If you suspect a subscription was mistakenly activated, please contact customer service with the invoice number to request a credit.

Connected and non-connected inspections:
All buildings inspected in CLSS since January 1, 2024, will be transitioned to a Compliance Manager building subscription categorized by the size of the building inventory (Small: under 100 devices, Large: 100+ devices). This transition is scheduled to go live on July 1, 2024.

Please contact your Regional Sales Manager if you have any questions regarding these changes. For any technical questions pertaining to this notice, please contact CLSS Technical Support at 480-936-7425 or CLSS.Tech@Honeywell.com.

Thank you for your business and continued support.

Sincerely,

Shavonne Williams
Offering Management Leader, Software Solutions

<See the following pages for FAQs>

FAQs

1. **What is changing?** The CLSS 'Connected Site' packages have been segmented to better suit your needs:
   - Enhanced Monitoring: Annual license linked to CLSS communicator including Honeywell Gateway, Pathway or Partner Communicator. Enhanced Monitoring features include Central Station Alerting, First Responder Alerting and access to Site Manager, Facility Manager and CLSS mobile app for remote monitoring via mobile and/or web devices.
   - Compliance Manager Premium: Add-on to Enhanced Monitoring license (Gateway only at this time) which enables Auto-Pass and remote panel control capabilities from the CLSS mobile app. Also enables access to Self-Test detector capabilities with INSPIRE N16 panels.
   - CLSS Compliance Manager: Annual license to CLSS test and inspect solution for connected and non-connected devices. Includes customizable test plans and checklists, digital report generation, and unlimited storage of reports in CLSS.

Type of Inspection	Old Model	Compliance Manager New Model	Additional Requirements
Non-Connected	T&I	Small: $9 per building / year Large: $18 per building / year	None
CLSS Pathway	Bronze		Enhanced Monitoring Subscription - $12/month
Partner Communicator	Bronze		Billed by partner
CLSS Gateway	Silver		Enhanced Monitoring Subscription - $12/month

2. **How much do these subscriptions cost:**
   - **Enhanced Monitoring:** $12 per CLSS communicator / month
   - **Compliance Manager Premium (Gateway add-on):** $72 per CLSS Gateway / year
   - **Compliance Manager:**
     - Small (under 100 devices): $9 per building / year
     - Large (100+ devices): $18 per building / year
     - Price includes unlimited building tests and inspections for one (1) year period.

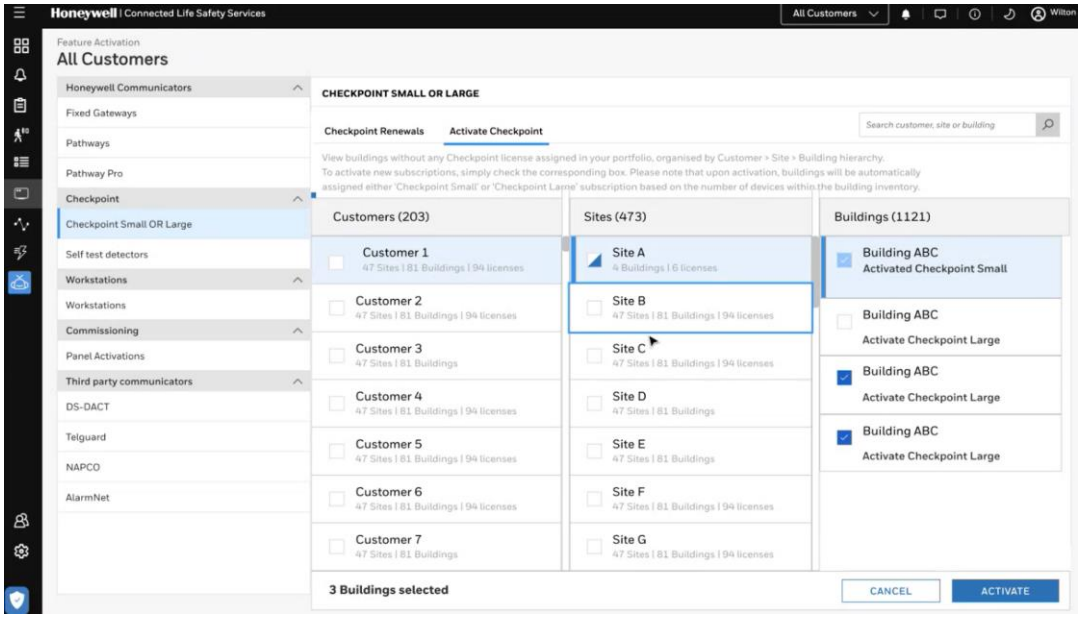
3. **How does this change impact existing CLSS subscriptions?**
   - Any CLSS Pathway that was activated prior to April 2024 with Connected Site Bronze license was automatically transitioned to an Enhanced Monitoring license.
   - Any CLSS gateway that was (1) activated prior to April 2024 with Connected Site Silver license and (2) activated Compliance Manager Premium features, was automatically transitioned to an Enhanced Monitoring license with Compliance Manager Premium add-on enabled.
   - Any building inspected in CLSS since January 1, 2024 will be automatically transitioned to Compliance Manager Small or Large subscription based on the size of the building device inventory (under 100 devices = Compliance Manager Small, 100+ devices = Compliance Manager Large).

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4. **Where can I review my active subscriptions?**
   Navigate to CLSS Site Manager > Manage Access > Projected Payments to view all CLSS subscription renewals scheduled over the next 12 months.

5. **How do I activate new Compliance Manager Premium or Compliance Manager subscriptions?**
   - **Subscribe to Compliance Manager Premium** via CLSS mobile app during gateway activation or within an active Compliance Manager test session by toggling 'Enable Control.'

   - **Subscribe to CLSS Compliance Manager** via CLSS mobile app during inspection (start a new Compliance Manager test session) or through Site Manager > Feature Activation prior to inspection.

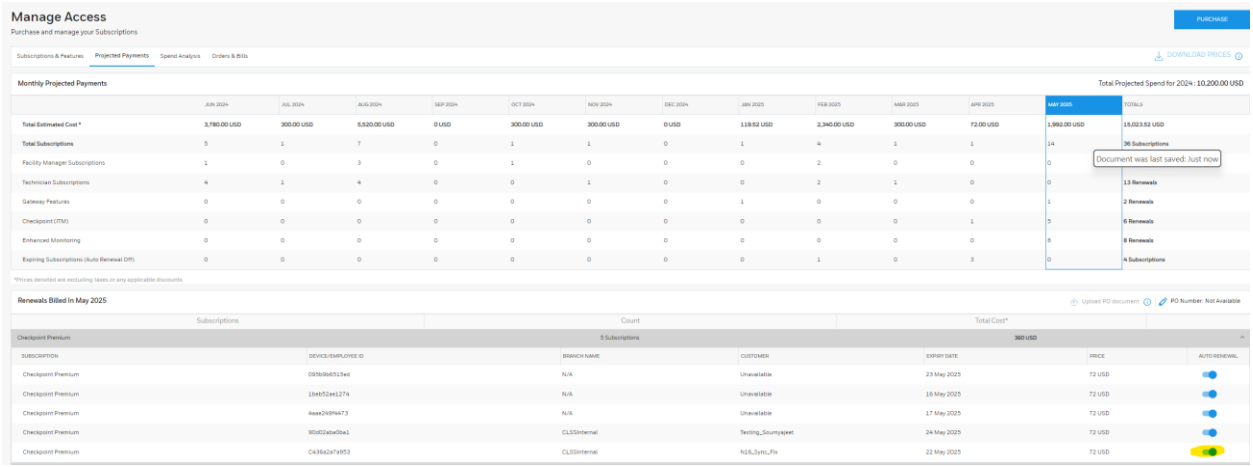


6. **Do Compliance Manager Premium and CLSS Compliance Manager subscriptions auto-renew?** Yes - Compliance Manager Premium and CLSS Compliance Manager subscriptions auto-renew unless unsubscribed.

7. **How do I unsubscribe?**
   CLSS licenses will be billed upon activation and remain valid until the end of its term. Users can unsubscribe from auto-renewal anytime to prevent license renewal and maintain access to features until the current term ends.

   - **To unsubscribe from Compliance Manager Premium Auto-Renewal:** Navigate to Projected Payments tab, find the month for next renewal, and toggle off auto-renewal.

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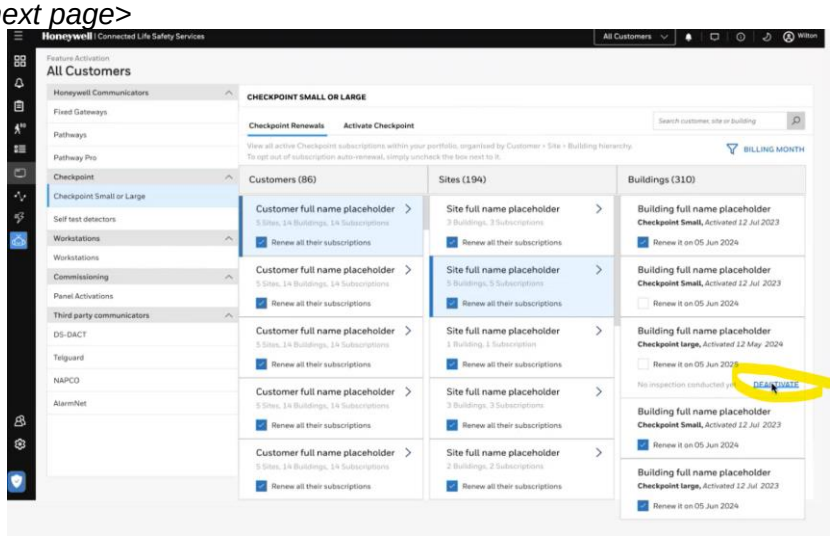
- **To unsubscribe from an active Compliance Manager Subscription:**
  - Go to CLSS Site Manager > Manage Access > Projected Payments. This screen shows scheduled subscription renewals by month for the next 12 months.
  - Find the row for 'Compliance Manager Small or Large' subscriptions. Click the month of the next renewal.
  - Relevant subscriptions will appear at the bottom. Click the drop-down to expand the list and see the price breakdown by branch.
  - Click View Customers for more details on subscriptions and renewals for the selected month:
    - Total Subscription count = # activations + # renewals
    - Subscription price
  - To review current activations, click ‘Manage’ next to the customer you want to review. This takes you to the Feature Activation > Compliance Manager Small or Large screen for that customer, filtered by the selected billing month.
  - To unsubscribe from Compliance Manager, uncheck the box to turn off auto-renewal for that building.

8. **What if a subscription was triggered by mistake? Can I cancel and/or request a refund?** If you suspect a CLSS license subscription was mistakenly activated, please contact customer service with the invoice number to request a credit.

9. **What happens if my Compliance Manager subscription has already renewed but I have not used the features and want to cancel?**
   Once the Compliance Manager license renews, CLSS admins can still cancel the subscription until a test session is triggered from the CLSS mobile app. To deactivate an active Compliance Manager license which is not intended to be used:

   - Navigate to CLSS Site Manager > Feature Activation > Compliance Manager Renewals
   - Click ‘Deactivate’.

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10. **When will I receive an invoice?** Invoices will be generated on the 5th of the month following license activation.

11. **Can I combine licenses into a single invoice?** Yes – to combine licenses into a single invoice, simply activate all licenses within the same month and all will be billed collectively on the following month's invoice.

12. **What standard report templates does CLSS Compliance Manager currently support?** Below is a list of standard reports currently available. If you have trouble accessing these reports, please contact CLSS Technical Support.

    Standard Compliance Reports available now:

    - NFPA72
    - NFPA72 Quarterly
    - NFPA72 2016
    - NFPA25
    - NFPA25 Fire Pump Weekly Inspection
    - NFPA10
    - NFPA Record of Completion
    - NFPA2001
    - JOINT COMMISSION
    - DNV
    - ERCES
    - General Report
    - Corrective Action
    - Back Flow Prevention

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- Facility Inspection
- Device Sensitivity
- Canadian 536 Monthly Inspection
- Canadian 536
- Canadian 537
- BS5839-1 Maintenance Certificate
- AS 1851-2012 Fire Detection and Alarm Systems Monthly
- AS 1851-2012 Sprinkler Systems - Wet Pipe Systems Monthly

California AES Title 19 reports available now

- Wet Pipe Fire Sprinkler
- Dry Pipe Fire Sprinkler
- Water Storage Tanks
- Private Fire Service Main
- Wet Chemical Pre-Engineered Fire Extinguishing System
- Dry Chemical Pre-Engineered Fire Extinguishing System
- Pre-Action Fire Sprinkler

California AES Title 19 reports coming in 2024

- Foam-Water Sprinkler System (AES 8)
- Deluge Sprinkler Systems Water Spray
- Standpipe & Hose System
- Specialty Pre-Engineered & Engineered Fire Extinguishing System
- Diesel Fire Pump
- Electric Fire Pump
- Water Spray Fixed System