Date: July 2023 Technical Bulletin T23.2

To: All Farenhyt Dealers

Farenhyt Series IFP-75, IFP-300, IFP-300ECS, IFP-2100 and IFP-2100ECS Fire Alarm Control Panels Firmware Compatibility Issue with SBUS Devices

Issue:
Honeywell Farenhyt Series has identified a compatibility issue with SBUS peripherals on the above fire alarm controls panels (FACPs) with firmware versions 7.00.02 or 7.00.06. When a new SBUS peripheral is added and configured to a panel with this firmware, it may fail to communicate and cause the FACP not to function as expected. The following action should be taken to correct this issue.

Impacted Panels:
Honeywell Farenhyt Series addressable fire alarm control panel models IFP-75, IFP-300, IFP-300ECS, IFP-2100 or IFP-2100ECS with firmware versions 7.00.02 and 7.00.06.

Action Required:
Update panel firmware if experiencing any compatibility issues or otherwise during the next available site visit. Updating your panel to the latest released firmware is highly recommended in order to fix known issues and add additional features and product support.

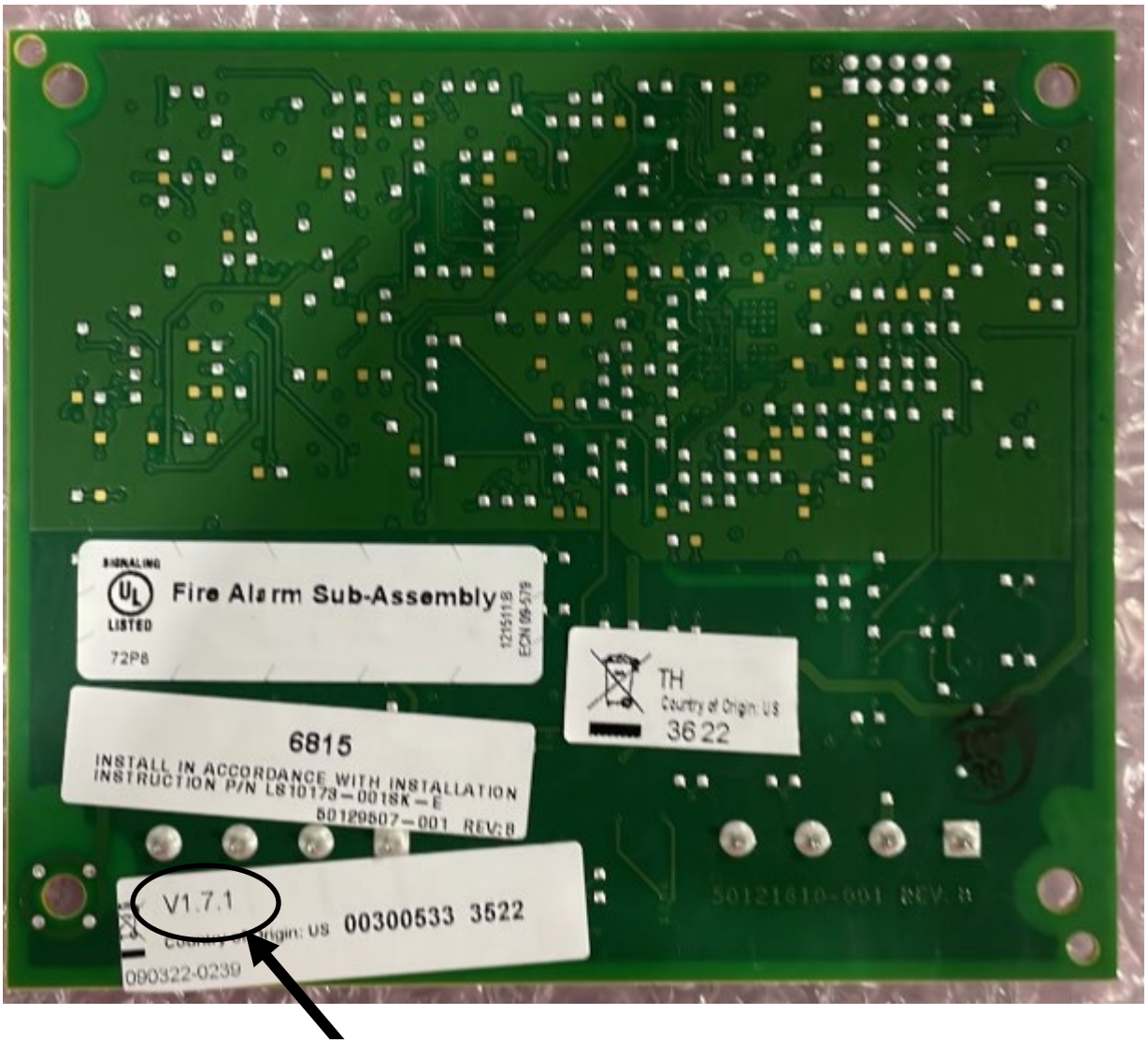
Current Firmware in Panel:	Firmware Update Available:
7.00.02	7.00.08
7.00.06	7.00.07

Note for Systems with 006815 SLC Expanders:
Systems with a 006815 SLC loop expander card using firmware version 1.7.1 and running FACP firmware version 7.00.08 will first need to downgrade their panel firmware to version 7.00.02 and then upgrade their FACP back to firmware version 7.00.08 in order to upgrade the 006815 SLC expander card to the latest firmware version 1.8.2. See the following page for help locating the firmware version of a 006815 loop expander card.

Please visit https://www.esd.farenhyt.com to download the latest panel firmware and programming software. To verify a panel's current firmware, log in to the panel as an Installer and then select "System Information" followed by "About Panel" where the firmware version will be displayed.

If you have any questions regarding this bulletin, please contact Farenhyt Technical Services at 1-800-446-6444 or sk.technicalsupport@honeywell.com

We appreciate your business and continued support of Honeywell Farenhyt Series products and apologize for the inconvenience.



006815 SLC Loop Expander Firmware Version Identified Here