Product Overview Addendum

NOTIFIER® by Honeywell



Inspection Manager

The Inspection Manager dramatically improves the speed, accuracy and efficiency of the walk test.

Automates Data Collection

Fire panels connected to the Internet transfer test information from addressable points directly to the application. Non-addressable points are inspected using integrated barcode labels and scanners.

Supports Multiple Technicians

With the Inspection Manager, multiple technicians can conduct the walk test simultaneously, eliminating the need for a separate techni¬cian at the panel if using the web portal.

Works Online and Offline

In Cloud Mode, the application pulls data from connected fire panels. If connectivity to the data center is lost, the Inspection Manager can continue to operate in Scan Mode.



Enables Visual Documentation

Technicians can use their mobile devices to take digital photographs of equipment and areas that require corrective action. Those images are then stored with the inspection data.

Streamlines Reporting

The Inspection Manager automatically generates professionally formatted reports that comply with NFPA 72, NFPA 10 or Joint Commission requirements. Signatures can be captured on the technician's mobile device. Reports can be e-mailed and are stored with 24/7 access available to the ESD, building owner and/or AHJ.

Service Manager



The Service Manager enhances productivity and communications with centralized information management and real-time data sharing.

Makes Dispatching More Efficient

The Service Manager puts any information necessary to schedule service calls in one place: customer information, fire system details, event and service history, real-time diagnostic data and technician availability—all with an intuitive user interface that accelerates dispatch procedures. With a single application for job tracking, calendars and report storage, duplicate data entry into multiple programs can be reduced or even eliminated.

Maps Job Sites and Technicians

With the Service Manager, customer job site and technician locations are visually represented in real-time, enabling faster, more efficient responses to service calls.

Increases First-Time Fix Rates

The Service Manager application makes the customer's equipment, service history and diagnostic information available in real time—significantly increasing first-time fix rates and even eliminating some service calls by enabling remote problem solving.

Improves Service Quality

The Service Manager automatically receives alerts and notifi¬cations from fire systems connected to the secure data center, allowing ESDs to provide more proactive service. It also keeps track of annual inspection due dates for all the fire systems you are managing. You may also offer additional value to your customers by granting them 24/7 access to inspection reports, service histories and scheduled maintenance work.

Promotes More Effective Communication

Technicians can view their assigned installations, inspections, service calls and site histories right from their mobile phones. With the Service Manager, their calendars are automatically updated in real time with maps showing their customers' locations and they can communicate with dispatchers inside the application. Service activities can be recorded manually for reduced paperwork and more accurate recordkeeping.

Additional Components & Information

Web Portals

Web portals must be installed in your customers' Onyx Series fire panels to unlock the capabilities of eVance Services.

Scanners & Barcode Labels

The Captuvo iPhone5/5s sled is used to inspect non-addressable points and integrates seamlessly with the Inspection Manager application. Barcode labels are sold in rolls of 1,000. Both can be purchased directly from NOTIFIER.

Mobile Devices

The Inspection Manager application is currently available for iPhone 5/5s, which must be purchased independently by the distributor.

Configuration

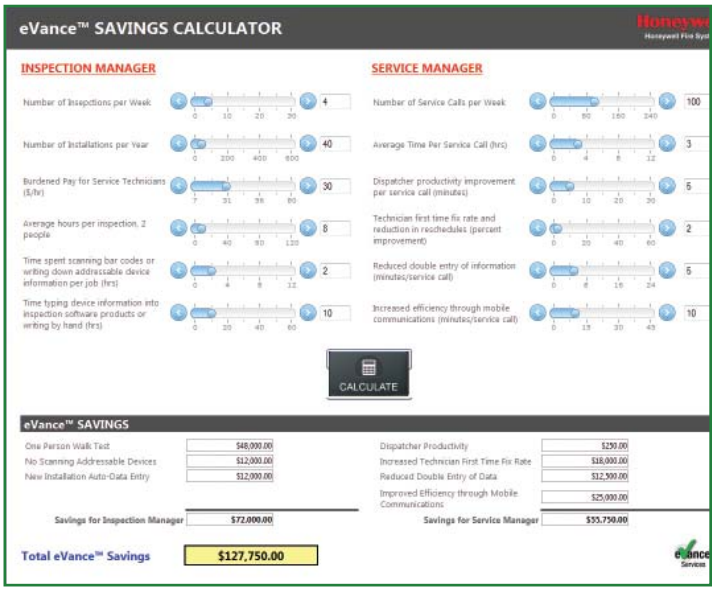
Addressable points are imported from fire panels with web portals. Non-addressable points can be added manually on the commis¬sioning website or through the Inspection Manager application.

Data Security

eVance software is remotely hosted and delivered via a secure data center. User access is managed over the Internet with advanced password, data encryption and security measures in place to protect distributors' data and privacy.

See it for yourself! NOTIFIER's eVance Value Calculator

Using NOTIFIER's online eVance Value Calculator you'll quickly be able to see the power of these tools and how they can help your business grow TODAY!



Sales and Service

Contact your Regional Sales Manager or our eVance National Sales Manager, Rich Fischer (Richard.Fischer@Honeywell.com) for any application questions.

NOTIFIER Technical Support is fully trained and ready to support you on your installations and technical questions.

Interested in seeing how eVance can change your business? Contact Rich Fischer for more details.

Visit the NOTIFIER eVance microsite http://evance.notifier.com for more information about eVance including videos, value calculators, training, and more.

You can also access information about NOTIFIER eVance by visiting your ESD portal at:
https://esd.notifier.com/en-us/evance/Pages/default.aspx

eVance Services: *Created by Fire Professionals for Fire Professionals!*

NOTIFIER® by Honeywell