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Product Shortage: High Speed Network Card (HS-NCM wire only)

March 16, 2020

Dear Valued Partner,

Due to an unforeseen supplier component shortage we are currently experiencing a shortage of available high-speed network, wire, cards.

The following parts are affected:

- NFN-GW-PC-HNW
- HS-NCM-WMF
- HS-NCM-WSF
- HS-NCM-W

We are working diligently to mitigate the impact of this situation and thus have formed a team to deliver a long-term solution by the end of June.

In parallel to the above effort, we must also ration available inventory of the affected products and have instituted a prioritization process for any current or new orders. During this time, we ask that your orders be limited to current / in-process projects, or urgent replacement such as sites that are under fire watch. Any orders that cannot be tied to a specific project site will be assumed to be stock orders and therefore will not be fulfilled.

Please plan accordingly as to minimize disruption to your operations. Where possible utilize alternatives. Suggested alternate network cards are listed below:

- **Use fiber HS-NCM network cards. Multi-Mode and Single-Mode**
  - HS-NCM-MF
  - HS-NCM-SF
  - HS-NCM-MFSF
  - NFN-GW-PC-HNMF (workstation)
  - NFN-GW-PC-HNSF (workstation)
- **Use Standard Speed network cards**
  - NCM-W
  - NCM-F

Please reach out to your RSM if you need support to transition to any of the alternatives listed. If none of the alternatives work for you, please also contact your RSM directly for support.

Sincerely,

Sandra M. Hopkins
Global Offering Marketing Manager
NOTIFIER Fire Systems

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