Document No. M22.1

Modbus Gateway – Discontinuation

In an effort to offer the right solutions for our customers, we periodically review and streamline our product offering. Effective February 28, 2022, the Modbus gateway (p/n MODBUS-GW) will be discontinued**.**

To support existing and new installations, NOTIFIER will be introducing the **CLSS Gateway - Modbus Feature** which will allow us to provide state-of-the-art cybersecurity standards while enabling the next generation of fire protection systems, with a reduced physical footprint. The CLSS gateway – Modbus Feature will offer similar functionality compared to the current Modbus gateway.

Critical Dates

Last date we will accept orders:
Orders for part number MODBUS-GW must be received prior to February 28, 2022.

Requested ship date for orders:
The requested ship date for MODBUS-GW orders must be prior to March 10, 2022.

You will receive a formal product announcement for the CLSS Gateway - Modbus Feature shortly with more information and additional resources.

For any technical questions pertaining to the new offering and transition of legacy products, please contact NIS Technical Support at 877-996-6647 or NIS.Tech@Honeywell.com. or your Regional Sales Manager.

Thank you for your business and continued support.

Sincerely,

Michele Ottavio
Offering Management Leader
Software Solutions

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FAQ's

1. **Which panels will the CLSS Gateway – Modbus support?**
   The CLSS Gateway – Modbus will support NOTIFIER INSPIRE and ONYX Panels.

2. **Will there be a price increase for the CLSS Gateway – Modbus versus the MODBUS-GW?**
   No. The Modbus feature can be purchased on CLSS Site Manager. The Modbus feature rate is 6,000 tokens.

3. **What Regulatory listings will the CLSS Gateway - Modbus have upon release?**
   The CLSS Gateway – Modbus will be available with UL, ULC, CSFM, and FDNY listing upon release.

4. **Do I need a programming license in order to install the CLSS Gateway – Modbus feature?**
   No.

5. **Does the CLSS Gateway – Modbus feature have a subscription fee?**
   No.

6. **How do I order and purchase the CLSS Gateway with Modbus Feature?**

   - The CLSS gateway (p/n HON-CGW-MBB) can be ordered from Honeywell Customer Service.
   - The Modbus feature can be purchased on CLSS Site Manager.

   Refer to CLSS Gateway - Modbus training module located under ⓘ in the upper right-hand Navigation bar on Site Manager.

7. **What are the differences between the legacy MODBUS-GW and the CLSS Gateway with Modbus Feature?**

	CLSS-GW w/Modbus	MODBUS-GW
Number of Nodes Supported (Excluding the gateway node itself)	**10**	**4**
Supports **INSPIRE and ONYX Panels**	**Yes**	**No**
Supports **Self-Test Detectors**	**Yes**	**No**
CLSS Platform	**Yes**	**No**
Read 4-20m analog values	No	Yes

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8. **What do I need to do if a legacy Modbus gateway (p/n MODBUS-GW) needs to be replaced?**
   The MODBUS-GW and CLSS Gateway – Modbus can reside on the same system. Install the CLSS Gateway with Modbus feature in accordance with *Section 7.8 – 7.9 of CLSS Gateway Installation and Users' Manual.*

9. **What do I need to do if an existing installation needs to be expanded with new gateways?**
   The MODBUS-GW and CLSS Gateway – Modbus can reside on the same system. Install the CLSS Gateway with Modbus feature in accordance with *Section 7.8 – 7.9 of CLSS Gateway Installation and Users' Manual.*

10. **Who do I contact if I have a problem?**
    Contact NIS Technical Service at 1-877-996-6647 or NIS.Tech@Honeywell.com.

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