

FINAL NOTICE



Safety Bulletin

Originally issued: September 12, 2017

Summary of issue: Operational issues with L-Series Speaker and Speaker Strobes

Level of urgency: High – Immediate Action Required

Model Numbers: See below

Manufactured date range: January 16, 2017 (7013) to August 8, 2017 (7082)

7013 defined as 7 = 2017, 01 = January, 3 = 3rd week of the month

7082 defined as 7 = 2017, 08 = August, 2 = 2nd week of the month

System Sensor has identified a potential issue with our Audible Visible (AV) notification appliances, wall and ceiling mounted Speakers and Speaker Strobes. Customer complaints and subsequent investigation identified operational and aesthetic issues with the product with operational issues centered around the quality of electrical connection.

All L-Series Speaker and Speaker Strobes products within the above mentioned date code range need to be replaced and returned.

Products affected by this bulletin need to be returned to the point of purchase for replacement or credit. Please contact your point of purchase to coordinate the product return.

System Sensor has taken the appropriate steps to prevent recurrence. The enhanced design has a stronger and more rigid mounting plate with strengthening ribs which is less prone to flexing for easier installation. In addition, we've also added guidance for ease of installation in the Important Assembly Information document I56-6556-002 which is shipped with the product and also available at SystemSensor.com.

System Sensor will reimburse reasonable expenses with the return of the Certificate of Compliance portion of this bulletin and by following the instructions on the form. The Certificate of Compliance can be submitted by email to Customer.service@SystemSensor.com along with any additional documents specified on the form's instructions to start the reimbursement process.

Distributors: *System Sensor will be communicating to dealers and directing them to return any affected product to their point of purchase for credit. Please contact Customer Service at 1-800-SENSOR2 (736-7672) to obtain a return authorization for the L-Series Speaker and Speaker Strobes within the affected date range that are returned to your location as a result of this bulletin. Please reference the bulletin at the start of the call. Our goal is to handle this issue as efficiently as possible and we apologize for any inconvenience this may have caused.*

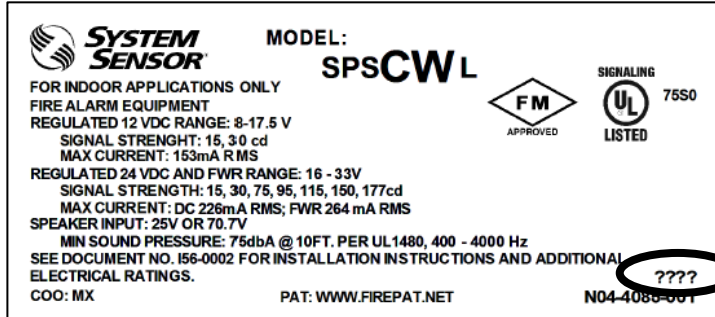
This Safety Bulletin includes a Certificate of Compliance to handle reimbursement of reasonable dealer expenses. The Distributor should give the dealer the Certificate of Compliance Reimbursement form and a copy of the return authorization document. The dealer then follows the instructions on the form to start the reimbursement process.

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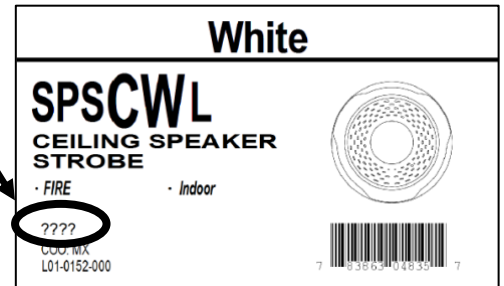


Safety Bulletin

Example product label



Example carton label



4 digit
date code

Model Numbers

SPRL	SPRLA
SPWL	SPWLA
SPCRL	SPCRLA
SPCWL	SPCWLA
SPSRL	SPSRLA
SPSWL	SPSWLA
SPSWL-ALERT	SPSRLA-P
SPSRL-P	SPSWLA-P
SPSWL-P	SPSWL-ALERT
SPSRL-SP	SPSWL-CLR-ALERT
SPSWL-CLR-ALERT	SPSCRLA
SPSCRL	SPSCRLA-T
SPSCWL	SPSCWLA
SPSCWL-P	SPSCWLA-T
SPSCWL-SP	SPSCWLA-P
SPSCWL-CLR-ALERT	SPSCWLA-TP

Thank you for your continued support and your business.



Certificate of Compliance

L-Series Speaker and Speaker Strobe Replacement

I do hereby confirm that the System Sensor L-Series Speaker and Speaker Strobes specified below have been replaced in accordance with the System Sensor Safety Bulletin dated September 12, 2017

Site Name	Model	Quantity Replaced	On-site hours	Date of Replacement

Additional rows available on the subsequent page.

Information on the person performing the replacement.

<hr/> <p>(Print Name)</p>	<hr/> <p>(Signature)</p>
<hr/> <p>(Company Name)</p>	<hr/> <p>(Phone Number)</p>
<hr/> <p>(Address)</p>	<hr/> <p>(Distributor Point of Purchase)</p>
<hr/> <p>(Email)</p>	<hr/> <p>(Account # with Distributor)</p>

This Certification of Compliance must be completed and signed by an individual duly authorized.

The following two documents must be scanned and emailed to Customer.service@SystemSensor.com

- This completed Certification of Compliance
- A copy of the return authorization document generated at the distributor confirming return of the models and quantities listed above. **Important note:** the models and quantities on this document must match the models and quantities on the return authorization document.

Upon submission and review of these two documents, the fire alarm dealer identified above will be credited through the distribution channel to their point of purchase.

Certificate of Compliance

L-Series Speaker and Speaker Strobe Replacement



If this subsequent page is used, it must be returned with the first page

I do hereby confirm that the System Sensor L-Series Speaker and Speaker Strobes specified below have been replaced in accordance with the System Sensor Safety Bulletin dated September 12, 2017

(Print name) (Signature)

This Certification of Compliance must be completed and signed by an individual duly authorized.

Site Name	Model	Quantity Replaced	On-site hours	Date of Replacement

IMPORTANT NOTE: This is a subsequent page of the Certificate of Compliance. This subsequent page cannot be submitted without the first page.