

# Safety Bulletin

 FIRE-LITE® Alarms  
by Honeywell

**\*\*\*\*\*IMPORTANT PLEASE READ\*\*\*\*\***

## [MS-9600 Series with SLC-2LS Firmware Upgrade](#)

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Dear Valued Customer,

Fire-Lite Alarms is requiring an immediate firmware upgrade be performed on certain MS-9600LS Series Fire Alarm Control Panels to address a potential Signaling Line Circuit (SLC) polling issue when these panels are used in conjunction with the SLC-2LS expander module.

**All MS-9600LS, MS-9600LSC, MS-9600LSE, MS-9600UDLS, and MS-9600UDLSE panels manufactured between October 2008 and March 2010 (date codes from 4008 to 1010) operating in a two loop configuration (i.e. installed with an SLC-2LS expander module) must be immediately upgraded to Firmware version 4.3.**

Our testing has shown that these panels operating in certain configurations (i.e. running *LiteSpeed*<sup>™</sup> protocol and operating in Style 6 or Style 7) may experience a loss of SLC communication. This communication loss may be on loop 1, loop 2, or both loops. Ultimately, this can result in a system becoming inoperable without a reported alarm or trouble condition.

**We require all 9600LS series panels with date codes 4008 to 1010 employing an SLC-2LS expander module to be immediately upgraded to Firmware version 4.3. This upgrade is required regardless of circuit style or protocol.**

**If a SLC-2LS expander module is added to an MS-9600LS series panel date coded 4008 to 1010 at any time in the future, the system must be updated to the most current version of firmware available (for the panel's hardware revision) concurrently with the installation of the expander module.**

MS-9600LS series panels without the SLC-2LS expander module do function normally and are not required to be immediately updated. **We do recommend that such systems are updated with version 4.3 firmware at the next regularly scheduled service interval.**

This firmware upgrade is available on the [www.firelite.com](http://www.firelite.com) website for immediate download. If you have questions, please contact our technical service department M-F, 8:00 AM-5:00 PM Eastern Time at 1-800-627-3473. Fire-Lite is working in cooperation with the US Consumer Product Safety Commission on this issue.

Thank you for your continued support of Fire-Lite Alarms.

Gene Pecora  
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