Safety Bulletin

Date: January 17, 2020

To: Gamewell-FCI Engineered Systems Distributors **No. S20.1**

* * * Important Safety Notice for Gamewell-FCI Distributors * * *
Immediate Action Required

- **Potential communication issue between the Fire Alarm Control Panel (FACP) and the central monitoring station**
- **Restricted to the GWF-7075 Fire Alarm Control Panel operating with firmware v6.0.17 or lower**
- ACTION REQUIRED: All GWF-7075 Fire Alarm Control Panels operating with firmware version 6.0.17 or lower to **upgrade firmware to version 6.0.20 or higher**
- **This is not a recall**

Issue: Gamewell-FCI has identified a potential safety issue that under certain circumstances the FACP noted above may not communicate alarm and trouble conditions to the central monitoring station; however, the FACP communicates alarm and trouble conditions locally as fire detection and local notification are not affected. Action has been taken to eliminate this potential issue and FACPs built after the date code range below or with installed firmware revision 6.0.20 or higher are not affected.

GWF-7075 FACPs operating with firmware version 6.0.17 or lower were manufactured between April 2018 and June 2019 [date codes 1418 to 2319].

Please visit Gamewell-FCI ESD Downloads section to download of the latest panel firmware and programming software.

We appreciate your business and continued support of Gamewell-FCI products and apologize for the inconvenience.

If you have any questions regarding this bulletin, please contact Gamewell-FCI Technical Services at 1-800-274-4324 or Gamewell-FCI.Tech@honeywell.com