Safety Bulletin

Date: May 2021

To: Gamewell-FCI Engineered Systems Distributors **No. SB21.1**

* * * Important Safety Notice for Gamewell-FCI Distributors * * *
Immediate Action Required

Summary: A cross-zone mapping application issue has been identified between Fire/CO device types and certain Honeywell Gamewell-FCI series addressable fire alarm control panels which can be resolved by a firmware upgrade to the panel.

Issue: When a Fire/CO device type (models MCS-COF, MCS-COF3, MCS-COF3-IV) is connected to certain Honeywell Gamewell-FCI addressable fire alarm control panels and programmed for cross-zone application function, the cross-zone function will not initiate the NAC circuits under a smoke condition as programmed. During a smoke event, both cross-zoned devices trigger the First alarm and not the Cross-Zone alarm. However, the panel will still indicate an alarm on the display and will communicate the event to the central station, if programmed. If the triggered devices are installed with Sounder bases, the Sounder bases would sound during the event. **All other device types are working as designed and are not affected with this application.**

Models Affected: All Gamewell-FCI Addressable Fire Alarm Control Panels (ILI-MB-E3, ILI-S-E3, SLP-BLK, SLP-RED, SLP-RED-G, SLP-RB) manufactured after June 19th 2020 [date codes 2620 to 1821] or running firmware v4.10.003 & v4.11.001 (E3 panels) and v1.21.005 & v1.22.001 (S3 panels).

Action Required:

All Gamewell-FCI Addressable Fire Alarm Control Panels (ILI-MB-E3, ILI-S-E3, SLP-BLK, SLP-RED, SLP-RED-G, SLP-RB) manufactured after June 19th 2020 [date codes 2620 to 1821] or running firmware v4.10.003 & v4.11.001 (E3 panels) and v1.21.005 & v1.22.001 (S3 panels) are required to be upgraded to firmware v4.12.002 (E3 panels) & v1.23.002 (S3 panels) or higher. Once an upgrade is complete, all system testing including cross-zone functionality needs to be performed per NFPA 72 Guidelines.

Please visit Gamewell-FCI ESD Downloads section to access the **free download** of the latest panel firmware and programming software. This is not a recall.

We appreciate your business and continued support of Gamewell-FCI products and apologize for the inconvenience.

If you have any questions regarding this bulletin, please contact Gamewell-FCI Technical Services at
1-800-274-4324 or Gamewell-FCI.tech@honeywell.com