Gamewell FCI FIRE CONTROL INSTRUMENTS by Honeywell

Safety Bulletin

Date: September 1, 2015 No. S15.2

To: Gamewell-FCI Engineered Systems Distributors

* * * Important Safety Notice for Gamewell-FCI Distributors * * *
Immediate Action Required

ILI-MB-E3/ILI-S-E3 Series Version 4.0 Firmware Upgrade

Issue:
Gamewell-FCI has identified a potential safety issue with ILI-MB-E3 and ILI-S-E3 boards manufactured between May 15, 2015 and August 06, 2015 (date codes described below) that use version 4.0-114 firmware. ILI-MB-E3 and ILI-S-E3 boards using this version of firmware, together with certain detectors on the same SLC loop may not transmit alarm signals in the event of a fire. Gamewell-FCI is conducting this corrective action in cooperation with the U.S. Consumer Product Safety Commission.

Description:
The occurrence of the potential issue with the ILI-MB-E3 and ILI-S-E3 boards is limited to a specific configuration of SLC detectors. The detectors are not defective. For the issue to occur, the SLC must include at least two of the following detectors in any combination: 4-Warn, Acclimate, Fire/CO, and/or intelligent FAAST. These detectors must be addressed within the same Velociti polling group. These groups are addressed in ranges of 10, starting with 1-9, followed by 10-19, 20-29 and so on in the same manner. For example, if two Fire/CO detectors are addressed within the 10 – 19 range, they are susceptible to the issue; however, if one is at address 19 and another at address 20, they are not susceptible to the issue. Date code range is 2015 to 3215, which is in wwyy format as shown in the picture.



Corrective Action Required by all customers with ILI-MB-E3 and ILI-S-E3 boards with version 4.0-114 firmware:

- Immediately download the latest ILI firmware version from the ESD Download website: http://www.gamewell-fci.com/esd/software.htm.
- Download the firmware to the impacted boards
- Test all SLC loop detectors in accordance with NFPA 72 standards
- Complete the enclosed Certificate of Compliance (*S15.2_Certificate_of_Compliance_-_ILI_Series_Version_4.0_Upgrade)* confirming ILI-MB-E3/ILI-S-E3 firmware has been downloaded and verified for operation.

If you have any questions regarding this bulletin, please contact Gamewell-FCI Technical Services at 1-800-274-4324 or Gamewell-FCI.Tech@honeywell.com

Sincerely,

Brian Carlson
Manager, Marketing
Gamewell-FCI

Certificate of Compliance
Confirmation of SITE VISIT as per Safety Bulletin S15.2

I do hereby confirm that the ILI-MB-E3 and/or ILI-S-E3 with version 4.0-114 firmware at the address listed below have been upgraded in accordance with Safety Bulletin S15.2.

Number of ILI-MB-E3/ILI-S-E3 updated: _____

Date Work Performed: _____

End User Contact Info:

(End User Company Name)
(Address)

(Contact Name)
(Phone Number)

Distributor Information:

(Company Name)
(Address)

(Contact Name)
(Title)
(Signature)
(Date)

Certificate of Compliance must be completed, signed, by an individual duly authorized and faxed to Gamewell-FCI to: 203-484-5430 or emailed to FIRESYSTEMS.COMMUNICATIONS@Honeywell.com

Upon receipt of this document, your account will be credited $150 for each ILI-MB-E3 & ILI-S-E3.