Safety Bulletin

Issued: September 12, 2017

Summary of issue: Operational issues with L-Series Speaker and Speaker Strobes

Level of urgency: High – Immediate Action Required

Model Numbers: See below

Manufactured date range: January 16, 2017 (7013) to August 8, 2017 (7082)
7013 defined as 7 = 2017, 01 = January, 3 = 3rd week of the month
7082 defined as 7 = 2017, 08 = August, 2 = 2nd week of the month

System Sensor has identified a potential issue with our Audible Visible (AV) notification appliances, wall and ceiling mounted Speakers and Speaker Strobes. Customer complaints and subsequent investigation identified operational and aesthetic issues with the product with operational issues centered around the quality of electrical connection.

All L-Series Speaker and Speaker Strobes products within the above mentioned date code range need to be replaced and returned.

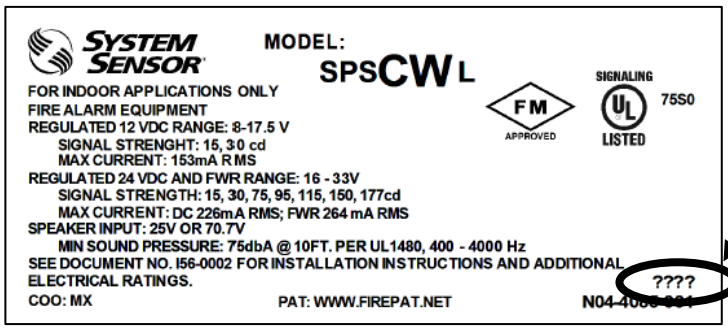
Products affected by this bulletin need to be returned to the point of purchase for replacement or credit. Please contact your point of purchase to coordinate the product return.

System Sensor has taken the appropriate steps to prevent recurrence. The enhanced design has a stronger and more rigid mounting plate with strengthing ribs which is less prone to flexing for easier installation. In addition, we've also added guidance for ease of installation in the Important Assembly Information document I56-6556-002 which is shipped with the product and also available at SystemSensor.com.

System Sensor will reimburse reasonable expenses with the return of the Certificate of Compliance portion of this bulletin and by following the instructions on the form. The Certificate of Compliance can be submitted by email to Customer.service@SystemSensor.com along with any additional documents specified on the form's instructions to start the reimbursement process.

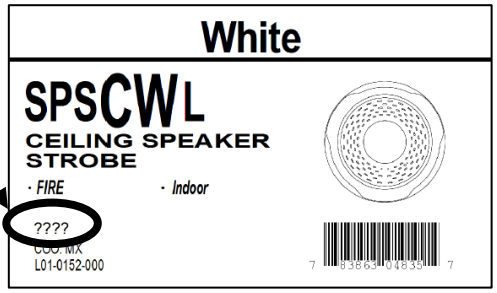
Our goal is to resolve this issue as efficiently as possible and we apologize for the inconvenience.

Example product label



4 digit date code

Example carton label



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Safety Bulletin

Model Numbers

SPRL	SPRLA
SPWL	SPWLA
SPCRL	SPCRLA
SPCWL	SPCWLA
SPSRL	SPSRLA
SPSWL	SPSWLA
SPSWL-ALERT	SPSRLA-P
SPSRL-P	SPSWLA-P
SPSWL-P	SPSWL-ALERT
SPSRL-SP	SPSWL-CLR-ALERT
SPSWL-CLR-ALERT	SPSCRLA
SPSCRL	SPSCRLA-T
SPSCWL	SPSCWLA
SPSCWL-P	SPSCWLA-T
SPSCWL-SP	SPSCWLA-P
SPSCWL-CLR-ALERT	SPSCWLA-TP

Thank you for your continued support and your business.

ESD Certificate of Compliance
L Series Speaker and Speaker Strobe Replacement

I do hereby confirm that the System Sensor L-Series Speaker and Speaker Strobes specified below have been replaced in accordance with the System Sensor Safety Bulletin dated September 12, 2017.

Site Name	Model	Quantity Replaced	On-site hours	Date of Replacement

Engineered System Distributor Information:

Account Number: _____

Company Name: _____

Address: _____

_____

Contact Name: _____

Contact Phone Number: _____

Signature: _____ Date: _____

This Certification of Compliance must be completed and signed by an individual duly authorized.

The completed Certification of Compliance must be emailed to Customer.service@SystemSensor.com

Upon submission and review of this completed Certification of Compliance the account number listed above will be reimbursed for reasonable expenses.

Honeywell Internal