Safety Bulletin

Issued: June 16, 2008

Summary of issue: Original language and announcement selections in ExitPoint sounders may change due to environmental temperature changes.
Level of Urgency: Medium
Model number: PF24V
Manufactured date range: 8054 and lower date codes (units manufactured prior to June 2008)

You are receiving this bulletin because you have purchased an ExitPoint sounder with voice messaging manufactured by System Sensor.

Issue: It has been determined that language selections in ExitPoint sounders (model number PF24V) may change due to changes in temperature. For example, if English was originally selected this may change to Spanish, or "stairs up" may change to "exit here."

ExitPoint with voice messaging has field selectable messaging options, including 15 different language selections. There are four (4) different announcements (exit here, stairs up, stairs down, area of refuge), and four (4) different speeds.

System Sensor will replace all inventory and installed PF24V units:
Return all inventory and installed PF24V units to:

System Sensor
3825 Ohio Avenue
St. Charles, IL 60174

Please reference the RA# "PF24V FB" with the returned units.

System Sensor will exchange the PF24V units that we receive up to ***December 31, 2013.***

Please contact our customer service department at 1-800-736-7672 if you have any questions regarding this situation.

Should you have any additional concerns, please be sure to contact System Sensor on this or any other matter.

We regret any inconvenience this may cause and we thank you for your support.