



System Sensor
 3825 Ohio Avenue
 St. Charles, IL 60174
 www.systemsensor.com

December 20, 2018

COSMO-2W / COSMO-4W Credit Request Form

System Sensor COSMO-2W and COSMO-4W detectors manufactured between April 2013 and July 2015 [date codes 3041 to 5075] AND experiencing an early end-of-life trouble condition for the CO cell (as described in the System Sensor [technical field bulletin](#) originally issued 10/26/2016) are eligible to receive a credit by completing and submitting the following form and returning the affected units as indicated below. Note: COSMO-2W and COSMO-4W detectors manufactured after July 2015 are NOT eligible for this credit. See Appendix A for additional restrictions.

Upon receipt of detectors matching the models and quantities detailed on the Credit Request Form and confirmation the device date codes are in the range specified on the System Sensor technical bulletin issued 10/26/2016 but less than five years from the date of manufacture, the Distributor indicated on the Certificate of Compliance will be issued a \$25 credit per eligible unit by System Sensor referencing the Company Name and Account Number to be credited.

Note: Credit requests are for a limited time and will not be accepted after August 31, 2020.

Enter the number of affected units being returned:

Model No.	Quantity
COSMO-2W	
COSMO-4W	

Complete the following information for the person performing the detector replacement. To receive credit, ALL FIELDS must be completed. This Certificate of Compliance must be completed and signed by an individual duly authorized.

Certificate of Compliance	
_____ (Name)	_____ (Signature)
_____ (Company Name)	_____ (Company Phone Number)
_____ (Company Address)	_____ (Distributor Name)
_____ (Company City, State & ZIP Code)	_____ (Account Number with Distributor)
_____ (Company E-mail Address)	_____ (Distributor Branch City & State)

To request credit, return this completed Credit Request Form and the detector(s) affected by the System Sensor technical field bulletin originally issued on 10/26/2016 in the affected date code range and experiencing an early CO end-of-life trouble condition to:

Honeywell Service Center
 12220 Rojas Drive
 Suite 700
 El Paso, TX 79936

Note: The Credit Request Form and process for COSMO detectors manufactured between April 2013 and July 2015 is being done as a good faith gesture to you as a valued customer. This does not constitute a waiver, extension or modification of the Limited Warranty nor does it create any current or future obligations for System Sensor.

Appendix A:

Additional restrictions as follows:

During this year and month:		Honeywell will accept date codes below '5081' and higher than:
2018	Dec	3111
	Jan	3121
2019	Feb	4011
	Mar	4021
	Apr	4031
	May	4041
	Jun	4051
	Jul	4061
	Aug	4071
	Sep	4081
	Oct	4091
	Nov	4101
	Dec	4111
	2020	Jan
Feb		5011
Mar		5021
Apr		5031
May		5041
Jun		5051
Jul		5061
Aug		5071