Gamewell FCI FIRE CONTROL INSTRUMENTS by Honeywell

Technical Bulletin

Date: October 1, 2015 No. T15.11

To: All Gamewell-FCI Distributors

SWIFT Wireless - Gateway Reboot

Gamewell-FCI has discovered a potential issue with the SWIFT **VW-GATE** wireless system gateway and **VW-DIS-D** display drivers shipped between the dates of October 1, 2014 through September 18, 2015.

SWIFT gateways and display drivers shipped during this time period may experience a continuous gateway rebooting condition. The rebooting condition results when the gateway or display driver is no longer communicating with the wireless detectors and modules within the gateway's mesh network. This will be indicated at the panel by an invalid reply trouble condition and at the annunciator.

All SWIFT project sites are recommended to upgrade gateway firmware to version 1.4 or higher at the next regularly scheduled service interval. SWIFT firmware is available for download from www.gamewell-fci.com/esd/software.htm. Upgrade instructions will be included within the download file.

For additional information or technical questions pertaining to this bulletin, or for assistance performing the firmware upgrade please contact Gamewell-FCI Technical Services at 1-800-274-4324 or Gamewell-fci.Tech@honeywell.com

Regards

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