Gamewell FCI FIRE CONTROL INSTRUMENTS by Honeywell

Technical Bulletin

No. T16.3

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IMPORTANT: Clearing History Log causing Device Description Clear on E3 and S3 Series

Gamewell-FCI has discovered an issue regarding descriptions being unexpectedly cleared. This issue has been seen on E3 Series running firmware V4.00.14 or later and the S3 Series Fire Alarm Control Panels running firmware V1.13.001 or later. Device descriptions for devices connected on SLC 2 on the ILI-MB-E3 or SLC-PM #2 on the S3 might be cleared when the history log is cleared.

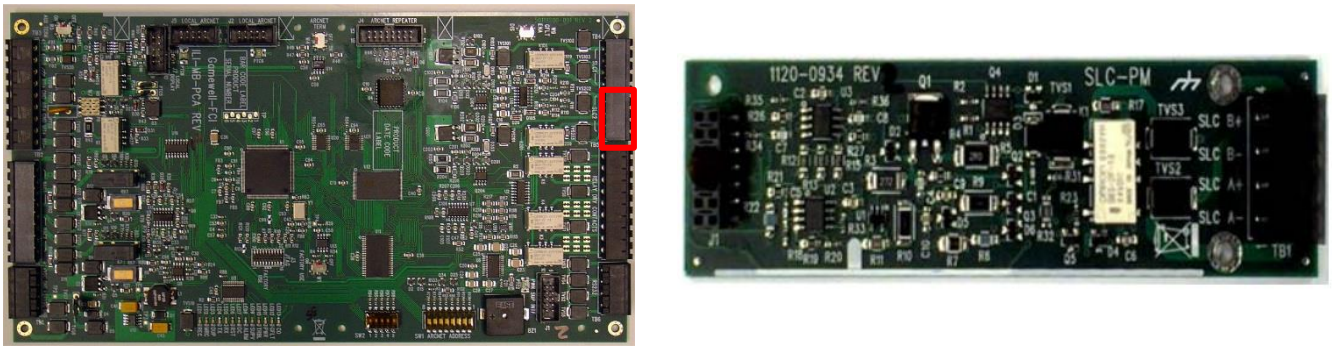


Figure 1. Affected boards: ILI-MB-E3 (Left), SLC-PM (Right)

In order to recover the device descriptions, the system's device labels must be re-downloaded to the panel from CAMWorks, shown in figure 2. To minimize overall system changes, we suggest checking off the "Send Device Labels" when downloading.

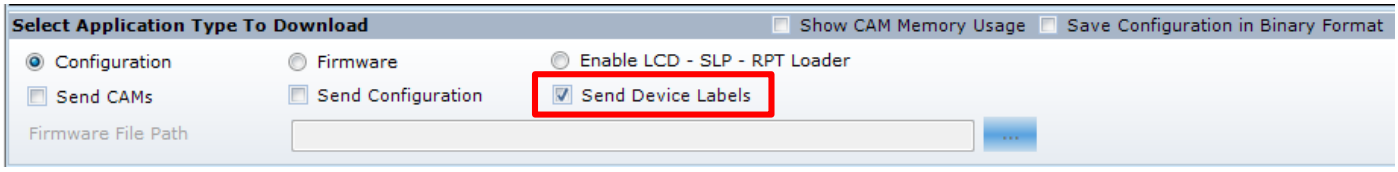


Figure 2. CAMWorks Download Selection

Gamewell-FCI recommends that customers upgrade to the latest firmware (V4.03.190) for the ILI-MB-E3 to resolve this issue on the E3 Series FACP.

Gamewell-FCI is currently working on a firmware fix to address this issue on the S3 Series FACP and will be available at a later date.

For additional questions or support on this issue, please contact Gamewell-FCI Technical Support at 1-800-274-4324 or Gamewell-FCI.Tech@honeywell.com.

Sincerely,

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