Gamewell FCI FIRE CONTROL INSTRUMENTS by Honeywell

Technical Bulletin

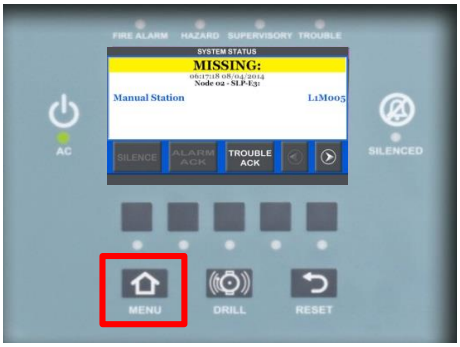
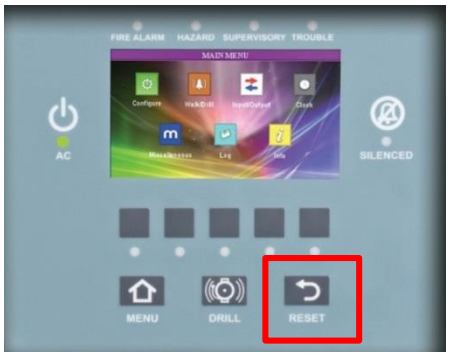
Date: April 2016 No. T16.4

To: All Gamewell-FCI Distributors

IMPORTANT: LCD-SLP Leap Year and Reset Bug

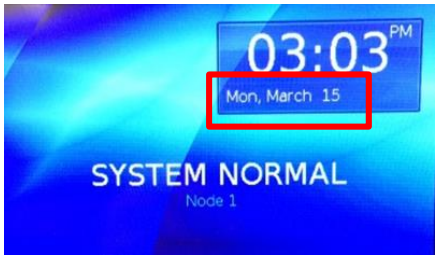
Gamewell-FCI has discovered two abnormal issues with the LCD-SLP Annunciator. Please see below for more details.

Issue One: LCD-SLP Reset Bug
The current version (version 2.10.028) of the LCD-SLP Firmware may not allow a system reset from the "Reset" key on the LCD-SLP if there are unacknowledged events. In order to perform a system reset:

1. Press the "**Menu**" key on the LCD- SLP 	2 . Press the "**Reset**" button on the LCD-SLP 
3. Panel will now perform a system reset.	

Please be assured that this is not a life safety issue. A fix for this system reset issue is being addressed, and should be released shortly, with a new firmware update for the LCD-SLP

Issue Two: S3 Leap Year Bug
Versions 2.10.028, and older, of the LCD-SLP firmware do not adjust for the leap day in 2016 (February 29, 2016). This causes an error in the day of the week to be off by one day on the LCD-SLP. Please be assured that this is not a life safety issue, and should not affect your scheduled settings in CAMWorks. The day and date only affects what is displayed on the LCD-SLP. The fix for this issue is being addressed, and should be released shortly, with a new firmware update for the LCD-SLP



Honeywell Security and Fire greatly appreciates your patience, business, and continued support of Gamewell-FCI products.

Questions?
For additional questions or support on this issue, please contact Gamewell-FCI Technical Support at 1-800-274-4324 or **Gamewell-FCI.Tech@honeywell.com**.

Sincerely,

Chuck Han
Product Marketing
Honeywell Security and Fire
Gamewell-FCI by Honeywell