TECHNICAL BULLETIN

TTB-1014 January 23, 2002

Subject: CLEARING LOG RECOMMENDED AFTER 7100 FLASH PROCESS

Introduced this past year along with many other new features for the 7100 panel was the FLP, (also referred to as Firmware Loader Program, or FLP Wizard). This program which is now bundled in with all new 7100 Field Configuration Programs gives you the ability to continually upgrade the 7100 Firmware with the latest enhancements without the need to ever change the System Operating Software Chip on the main system board.

Technical Support has received recent reports that some ESD's have experienced problems reading or printing the history logs from the 7100. Due to the non-volatile memory of the 7100 the Log remains intact during power down, uploads, and downloads. With format changes from one software version to the next, prior events may not translate properly. We have found that it is necessary to clear the log manually after the upgrade process has been completed, in order to assure that all past events are removed.

YOU SHOULD PERFORM A CLEAR LOG AFTER UPGRADING/FLASHING OF THE 7100 IS COMPLETED

The procedure is as follows:

1) Complete the Firmware Loader process.

2) Press menu button and the following screen will be displayed…

```
[MAIN] 1:Config 2:Walk/Drill 3:I/O
       4:Clock 5:View 6:Log 7:Info
```

3) Press #6 for Log and then enter your level 2 password……

```
[GAIN    ]   Type password for level 2:
[ACCESS]     000000
```

4) Next select option #3 to Clear Log ……

```
[VIEW] 1:Display Log   2: Print Log
[LOG  ]  3:Clear Log  4: Sens. Report
```

5) Press OK to execute Clear Log ……

```
[VIEW]  1:Display Log   2: Print Log
[LOG  ]  OK: execute and reset  BACK:  abort
```

Once the OK button is pressed in step #5 the process of clearing the history log is completed. The system will reset and return to normal standby condition.