GENT
by Honeywell

Technical Bulletin	TB 10010

To: System Integrators, Gent Services	Date: 11/11/2002
	Status: Active
	Type: Gent/SI

Product – Part affected:
Windows Commissioning tool, Not working with windows XP Home

Details:
People have reported that the Commissioning tool on power up asks for a new licence. When you go to the licence form however this states there are still XXX days left to run. On entering a new licence number the tool works again for several days.

Action:
The problem is down to the Crypkey software we use to licence our software. Crypkey have said they will have a fix for this within a week. For the time being if you have this problem, ring in for a new licence. If you are doing weekend work please ring in prior to the weekend, so we can make arrangement for the issuing of a licence.

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