GENT
by Honeywell

| Technical Bulletin | TB 10025 |
|---|---|

| To: System Integrators, Novar Gent Services | Date: 05/03/2004 |
|---|---|
| | Status: Active |
| | Type: Gent/SI |

**Product – Part affected:**
Vigilon Zonal, Compact, Senator Advance, display earth fault.

**Details:**
A problem has been found with the above panels DKC (display). This shows its self as an earth fault on the panel. All panels made after week 10/2004 (Date sticker under DKC right hand side) will not suffer from this earth fault problem.

**Action:**
If you think your panel has this problem. Remove the inner door from the front of the panel hinges, remove the earth link between the door and panel. If the earth fault clears this may take a few minuets then the problem is with the door, if not then there is a true earth fault.
For replacement doors please contact customer services quoting this technical bulletin reference.

**Name:** Peter Dodge