GENT
by Honeywell

Technical Bulletin	TB 10026

To: System Integrators, Novar Gent Services	Date: 01/04/2004
	Status: Active
	Type: Gent/SI

Product – Part affected:
Zonal Vigilon Panel rebooting

Details:
A problem has been noted with the Vigilon zonal display where it continually re-booting. This occurs when there are more than 5 cards in the panel.
This problem has now been resolved and requires the latest Local Controller chip to be fitted, Part 2211-137 Version 4.18.
All currently produced panels are being shipped with this chip fitted.

Action:
If you have a site demonstrating this problem, check the version of the chip on the Local controller. If this is prior to version 4.18 then contact Customer Services referencing this Technical bulletin and the latest version chip will be sent out to you.

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