GENT
by Honeywell

Technical Bulletin	TB 10043

To: System Integrators, Novar Gent Services	Date: 01/12/2004
	Status: Active
	Type: Gent/SI

Product – Part affected:
I/O card not talking with com. tool

Details:
Problems have been reported with people not being able to get the com. tool to talk to the new I/O cards, when an MCC card is also fitted.

Action:
Ensure that the panel and domain number have been set up in the software (ie node 1 domain 1)
This can be checked by looking at the status of card 0, this will show the current node and domain addresses.
Ensure the node address is set below 31 and the domain address below 50.
If they are not setup this can be done by going to ‘test eng’ ‘config’ ‘comms’ then ‘address’ and ‘domain’. Set both of these up to the required addresses these must be the same as the addresses setup on the I/O card and network card.

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