GENT
by Honeywell

Technical Bulletin	TB 10044

To: System Integrators, Novar Gent Services	Date: 27/01/2005
	Status: Active
	Type: Gent/SI

Product – Part affected:
Vigilon Manual Call Point glasses EN version

Details:
A problem has been found with 3 MCP's manufactured in December 2004. The glasses have been laminated on the wrong side. The result is that the glass is difficult to break.
An extensive check of warehouse stock, approximately 1000 unit's has not shown any more affected glasses.
Due to the potentially serious nature of this problem we need to gather more data from product manufactured in quarter 4 2004

Action:
Check all stock of MCP's and when installing / commissioning with the following test
The score mark should be vertical (top to bottom) just off centre of the glass on the back side. (if you rub your thumb nail on the back of the glass not the label side you will be able to feel the score)
If any faulty glasses are found please inform technical support as soon as possible.

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