GENT
by Honeywell

Technical Bulletin	TB 10045

To: System Integrators, Novar Gent Services	Date: 31/01/2005
	Status: Active
	Type: Gent/SI

Product – Part affected:
New BS loop card working with 3400 detectors, loop card Version 3.83

Details:
A problem has been found with the new BS loop cards and 3400 devices. This means that the devices are more sensitive then they should be and which may result in an increase in pre-fires and false alarms.
This only affects 3400 detectors on BS systems with the new loop card version 3.83
The operation on 34000 detector are not affected

Action:
This problem has been fixed in version 3.90
If you are using the new BS loop card version 3.83 which has 3400 devices on, contact technical support for an upgrade chip.

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