GENT
by Honeywell

Technical Bulletin	TB 10060

To: System Integrators, Novar Gent Services	Date: 12/05/2005
	Status: Active
	Type: Gent/SI

Product – Part affected:
commissioning tool, V1.19

Details:
Problems may be encountered when saving devices config after S3 and S4 config has previously been set. Saving device config will load default settings for S3 and S4 devices. Therefore these pages must be checked after a change to devices config. If the S3 config page is changed and uploaded, this will send the correct data. If you enter device config and do not press save then this will not alter the S3 config.

Once you have saved in device config please ensure that detail for both S3 and S4 are still there. If devices are missing then do a save again in device config. Pressing cancel in device config does not cause this problem. If you need to change labels then doing this in label editor will also not cause this problem.

Please note with old config files the following error message appears when opening the devices config page. “The Microsoft jet database engine cannot find the input table or query ‘GenericEeprom’. Make sure it exists and that it’s name is spelled correctly.” This is talking about a new database that has been added in this version, please ignore the message. Please ensure in device config all devices are there then save, if devices are missing close tool then re-open. Once this file is saved with the new comm. tool the database will be created and the message will no longer appear.

Action:
These problems are currently being worked on.

We would recommend that when saving files you give the amended config a new name and keep a copy of the original download.

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