GENT
by Honeywell

Technical Bulletin	TB 10083

To: Gent by Honeywell, System Integrators & SMS	Date: 9/3/06
	Status: Active
	Type: SI / SMS

Product – Part affected:
Addressable loop card exhibit transmission or allocation faults.

Details:
A problem has been discovered which can potentially affect Vigilon loop cards produced late last year and early in 2006. The problem is caused by a batch of components where some are outside of their specification. The effect is that some of the cards may exhibit transmission or allocation faults. In extreme cases, a resistor on the card can overheat and fail. Having investigated the problem in depth, we believe that if a card is affected, the problem will be revealed during allocation and commissioning.

The affected batch of components was used in manufacturing from week 39 in 2005 until week 8 in 2006. The problem only affects a small proportion of the cards produced during this time. Also, all loop cards produced before and since then are within specification and unaffected.

Action:
Loop cards manufactured between these dates and exhibiting transmission faults should be replaced using the Express Exchange process. As a precaution, it may be worthwhile to check the manufacture date of any loop cards in your stock. These cards may be exchanged using Express Exchange.

Identification of Affected Product
The attached photograph shows how to identify the date of manufacture of the loop card. The affected devices will be marked with the batch number 539 as shown on the photo.



If you have any concerns please contact your Gent by Honeywell representative or Technical services

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