GENT
by Honeywell

| Technical Bulletin | TB 10101 |
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| To: Gent by Honeywell, System Integrators & SMS | Date: 28/11/06 |
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**Product – Part affected:**
Vigilon printer faults during commissioning.

**Details:**
We are seeing a number of vigilon printers being returned during the commissioning process as faulty. The vast majority of these are not working due to the amount of building dust that has made its way into the printer mechanism.

**Action:**
If the inner door is being fitted while building work is still being done. We would recommend removing the printer paper covering the printer paper slot on the inner door and turning the printer off, until this work has been finished.

Please ensure all commissioning engineers are aware if this issue.

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