GENT
by Honeywell

Technical Bulletin	TB 10117

To: Gent by Honeywell, System Integrators & SMS	Date: 17/3/08
	Status: Active
	Type: SI / SMS

Product – Part affected:
Downloading issue with USB lead

Details:
While using the USB facility for Downloading you may experience the comms tool hanging up and the download not being completing.
After some initial testing we have found that a shorter USB leads seem to be more reliable.

Action:
While we are investigating this issue please use as short a USB lead as possible to limit problems you may have.

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