GENT
by Honeywell

Technical Bulletin	TB 10120

To: Gent by Honeywell, System Integrators & SMS	Date: 15/7/08
	Status: Active
	Type: SI / SMS

Product – Part affected:
Interfaces on Vigilon and Compact with Loop software 4.36 or earlier

Details:
The following issues have been identified with Interfaces with loop software 4.36 or earlier: All of these issues are fixed in loop software 4.37.

- Interfaces with sectored outputs when SAFE addressed - Safe addressed systems with sectored interface channels will display and print incorrect sector information if the devices were safe addressed out of loop order. Operation of the devices is not affected.
- S4 interfaces fail to recover loop information following a loop reset. This results in a recovery fail fault at the panel.
- When the loop address of an interface is changed following insertion of new devices the channel label remains assigned to the old loop address. These may be displayed if the device with the old address signals a fire.
- Output channel labels for the S4 interfaces are not backed up in memory

Action:
Ensure all engineers are aware of the new software and its related fixes.

If you have a site suffering from any of the above issue please use express exchange to request a loop card upgrade, make reference to this TB. .

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