GENT
by Honeywell

Technical Bulletin	TB 10125

To: Gent by Honeywell, System Integrators & SMS	Date: 21/11/2008
	Status: Active
	Type: SI / SMS

Product – Part affected:
All control panels with a USB port (Vigilon 24/72, Compact, Nano and SenTri)

Details:
A problem has been observed in final test in manufacturing on control panels that have a USB comms port. The problem occurs if the USB lead is connected to the control panel then the panel is powered down and up without removing the USB lead. This action will cause the USB port to lock up and will not transmit comms.

Action:
Removing the USB lead for a minute and re connecting it will overcome this issue.
We suggest that the USB lead is not connected until the panel is fully powered up.

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