GENT
by Honeywell

Technical Bulletin	TB 10128

To: Gent by Honeywell, System Integrators & SMS	Date: 15/12/2008
	Status: Active
	Type: SI / SMS

Product – Part affected:
Vigilon / Sentri, Repeat / mimic Panel, New MRC shipped between April 2008 and the end of November 2008.

Details:
New release of MRC software, V1.03.(MRC's from April 2008 onwards)

- Fixes issue of fault buzzer re-activating after 3 minutes when the repeat or mimic loses communications with the main panel; repeat panel shows "off line".
- Fixes issue where the repeat panel shows the fires in the reverse order. I.e. the first fire will appear before the most recent fire and any new fire will appear in front of the first fire. Reported in TB10126
- Fixes issue where the MRC sometimes continues to show a fire event after this has been cleared down from the main panel.

Action:
This new software is available from Gentexpert in the download section under "Panel & Devices upgrade software" then "MRC", along with instructions on how to carry out the upgrade. You will also need the mimic comm. tool; this is also available from Gentexpert.

All repeat panels supplied between the affected dates need to be upgraded due to the fires being displayed out of order. Mimics only need upgrading if the other two issues are a problem for a particular site.

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