GENT
by Honeywell

Technical Bulletin	TB 10137

To: Gent by Honeywell, System Integrators & SMS	Date: 1/4/2009
	Status: Active
	Type: SI

Product:
Commissioning tool (V1.25),

Details:
Issues have been found with commissioning tool v1.25.

1)On non-SAFE addressed systems when inserting any devices, sectoring of channels of any/all mains powered interfaces or sectored 4 channel S4 interfaces (S4-34450 / sen-int-4io), after the inserted device will be erased.

The information is only lost when the devices configuration page is saved.

2)During download from a panel, if the panel has ever had a master sectors removed then when you retrieve the configuration, the master sector linking will not be downloaded correctly. Any subsequent upload of the config will erase the master sector linking for that panel.

Action:
Both of these issues are currently being worked on and an updated version of tool will be released as soon as possible.

1) If you are inserting new devices, channel sector information for interfaces will have to be re-entered on the device config page and the programming will be retained.

We recommend that you review any site files prepared using 1.25 where insertions have taken place. If the channel sector information is viewable then this information will have been uploaded satisfactorily. If the device data is missing, the device will not perform as intended. Sites affected in this way will have to be visited and reprogrammed.

2) If you have this issue re-entering the master sector linking will resolve this issue

We recommend that you review any site files prepared using 1.25 and where master sector linking is present this information will have been uploaded satisfactorily. Only sites where the master sector linking information is missing will require re visiting and reprogramming.

Please revert back to comm. tool v1.23 while this issue is being investigated

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