GENT
by Honeywell

Technical Bulletin	TB 10138

To: Gent by Honeywell & System Integrators.	Date: 21/4/2009
	Status: Active
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Product:
Vigilon repeat / mimic (VIG-RPT-72, VIG-MIM-A3 & VSRPT-MRC-72) manufactured after April 2008
New Master Repeat Controller (MRC) – when more than one repeats /mimics are on the same loop.

Details:
We have identified an issue with the new repeat and mimic that occurs when more than one mimic or repeat is connected to the same loop. The problem only affects the new repeat but is triggered by multiple repeats of any type (old or new).

It is possible, in this situation that some events are not shown or that some commands from the main control panel may fail to change the repeat/mimic indication. It is therefore possible that the indication of fires and faults may be incorrectly indicated.

Action:
Loops with only one repeat or one mimic product or those that only have older products fitted will not suffer from this issue.

We have identified a fix which is currently being tested. A further TB advising our recommended action will be issued once testing is complete.

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