GENT
by Honeywell

Technical Bulletin	TB 10141

To: Gent by Honeywell & System Integrators.	Date:01/06/2009
	Status: Active
	Type: SI

Product:
Multiple repeat / mimic MRC issue, resolution

Details:
Further to the recent technical Bulletin (TB10138) about the performance of multiple repeat panels and mimics on the same Vigilon Loop the issue has been identified and resolved in an upgrade of loop driver software (V1.01). Units shipped as of 15th May are programmed with the new driver software but action is required to ensure the safe operation of sites with mimics and repeats of the latest design manufactured between April 2008 and 14th May 2009. Our recommended action is as follows:

Action:
Where new style repeat panels have been installed with more than one unit on a loop these should be fitted with a replacement Master Repeat Control card (MRC) at the earliest opportunity

As a precaution to avoid the issue being introduced in the future, when a second repeat or mimic is installed, Repeat panels or mimics which have been installed as single units on a loop should be fitted with a replacement MRC at the next planned maintenance visit.

In the first place you should contact your Gent by Honeywell ASM to review your requirements for Control boards for replacement. Obviously priority will be assigned to sites where there are repeats and mimics on the same loop.

Affected part numbers:

VIG-RPT-72	– supplied before 15th May 2009.
VIG-MIM-A3	– supplied before 15th May 2009.
VSRPT-MRC-72	– supplied before 15th May 2009.
VIG-MIM	– supplied between April 2008 and April 2009.
VSRPT-MRC	– supplied between April 2008 and April 2009.

The new MRC has loop driver V1.01. This can be found on the PCB below the loop connection just to the left of the PSU cover, chip 2250-075

Name: Peter Dodge