Technical Bulletin	TB 10148

To: Gent by Honeywell & System Integrators.	**Date:**30/10/2009
	Status: Active
	Type: SI

Product:
Vigilon, MCP labels.

Details:
It has been noticed that MCP labels do not tokenise until they get to 32 characters, however with MCP's only 28 characters are displayed, this can lead to the 29th – 32nd character not being displayed.
This is the case from either the comm. tool or panel and has been ever since tokenised labels were added to vigilon.
Note; viewing the label through the panel will show the full 32 characters.

Action:
After inputting a label these should be tested to ensure the label displays correctly. If the end of the label is missed then by adding some spaces in to the label to take it over 32 characters will start the tokenisation and resolve this issue.
In the next release of panel software tokenisation will start much earlier resolving this issue.

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