GENT
by Honeywell

Technical Bulletin	TB 10162

To: Gent by Honeywell, System Integrators	Date: 14/07/10
	Status: Active
	Type: SI

Product – Part affected:
S4 base, S4-700 screw issue

Details:
In previous TB (10160) relating to S4-700 we advised that we had a number of reports that the termination screws were shearing off during commissioning, since the TB was released we have discovered that the screws can shear off any time during or after commissioning. When this occurs it can cause some of the following faults

TX Faults
Split loops
Too many errors

If you experience any of the above and any other strange fault associated devices or spilt loops, please investigate the base before looking further into the fault.

Action:
We are currently carrying out testing with the screw supplier and in house testing and an update will be issued soon.

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