GENT
by Honeywell

Technical Bulletin	TB 10170

To: Gent by Honeywell, System Integrators	Date: 22/11/10
	Status: Active
	Type: SI

Product – Part affected:
Vigilon, ground breaks

Details:
We have seen an increase in the number of people reporting ground breaks on vigilon loops. This issue is currently being investigated.

It appears to be a loop card issue.

Action:
If you come across a ground break issue where there does not appear to be an actual ground break on the loop. Then resetting the loop card appears to resolve the issue

This investigation is still ongoing

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