GENT
by Honeywell

Technical Bulletin	TB 10180

To: Gent by Honeywell, System Integrators	Date: 14/6/12
	Status: Active
	Type: SI

Product – Part affected:

Vigilon Mains Interface S4-34440-02/S4-34440-12 not allocating

Details:

We have been made are aware of a small number of mains powered interface during allocation will allocate through (Not allocate) on the loop if this occurs a fault is indicated as either an O/C at that interface or loop map changed.

Power cycling the mains powered interfaces then allows it to be allocated onto the loop but you can have the same issue on subsequent allocations. Once a mains powered interface has exhibited this it is very likely that it will reoccur in the future.

This has been resolved and fixed in version 1.01 of the mains powered interface software.

All production interfaces manufactured since June 2012 have v1.01 software fitted.

Action:

This does not affect all mains powered interfaces.

If you come across this issue power cycling the mains interface will get you over the allocation fault whilst on site but we would suggest ordering a replacement:-

VSINTM-PCB02 or VSINTM-PCB12 respectively though express exchange referencing this TB.

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