GENT
by Honeywell

Technical Bulletin	TB 10186

To: Gent by Honeywell, System Integrators	Date: 08/5/2013
	Status: Active
	Type: SI

Product – Part affected:
Repeat panel, retro fit kit. VSRPT-MRC

Details:
An issue has been found with the repeat panel retro fit kit, when used with old vigilon repeat panel doors; 16 line displays only.
Marked as option 3 in the instructions.

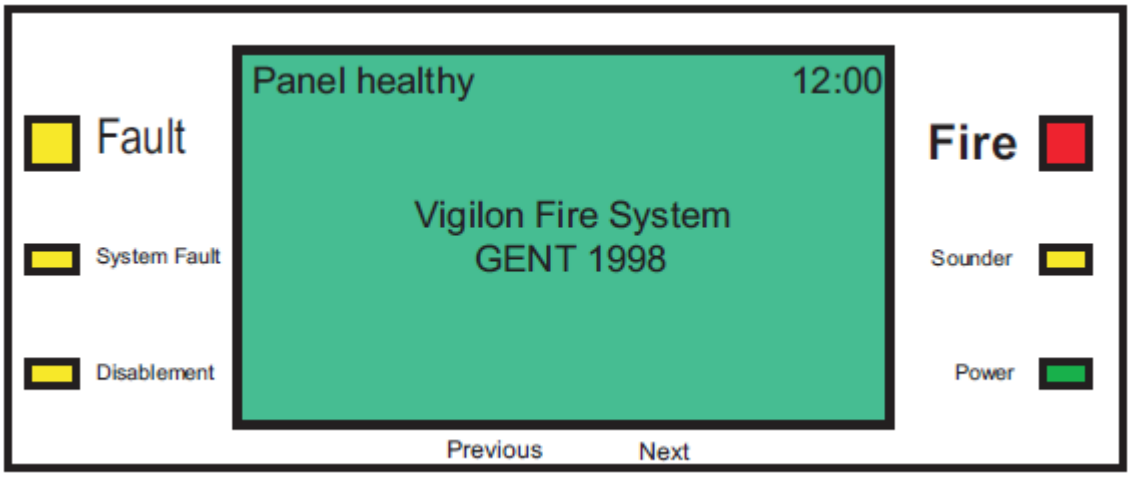


Illustration of 16 line display door.

When the retro kit is fitted to these doors the buzzer is permanently on. All other functions of the repeat panel work as normal.

Action:
This issue has been rectified on any retro fit kits manufactured after 7/5/13.
UPDATE: Fix was incorrectly implemented, only those with dates after 15/8/13 have the correct fix.

If you have any site that suffers from this issue please express exchange the retro fit kit (VSRPT-MRC) referencing this Technical Bulletin.

Name: Peter Dodge