GENT
by Honeywell

Technical Bulletin	TB 10190

To: Gent by Honeywell, System Integrators	Date: 5/11/2013
	Status: Active
	Type: SI

Product – Part affected:
Vigilon & compact message "No GPB available"

Details:

We have had some report from people working on vigilon or compact panels getting the following message appear on the display. "No GPB available"

This message means that the General Purpose Buffer is getting full. This can occur when the panel is doing many tasks.

This message should not normally be displayed and is there for debugging purposes.

Action:
Ensure all engineers are aware of this issue.

If this message is displayed while the panel is carrying out actions eg download or upload form comm tool, connection of vig info, during fire activation, during the request for multiple disablements. Then no action is required as the panel will be doing many tasks at that point in time.

If you get this message when the panel is in a quiescent (normal operations no actions being requested) state then contact technical support.

These messages will be hidden again in the next release of MCC software.

Name: Peter Dodge